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OpenText Core Content Starter Package

Achieve rapid go-live through OpenText best practices and expertise

Receive expert advice from trusted advisors

Expand OpenText™ Core Content to address critical use cases

Enable best practices

Accelerate implementation

Implementing an information management solution without the right knowledge and experience can threaten both the implementation and the application investment. Insufficient requirements analysis, limited information management experience and poor adoption strategy can put the project at risk of failing to meet user needs.

Leveraging the expertise of a knowledgeable and experienced team ensures efficient implementation and speeds time to value. The OpenText Core Content Starter Package from OpenText Professional Services is a short duration project to implement OpenText Core Content according to identified business needs.

This engagement helps customers derive maximum value, optimize business benefits and achieve project success. Core Content Consulting Services, along with product-certified experts and specialized tools, guide organizations through each stage of the project lifecycle. OpenText can either augment existing resources or take on complete project management, depending on business needs.

Best practices advice

OpenText Professional Services has extensive experience in delivering Enterprise Information Management solutions. With project methodology developed through years of experience, OpenText Professional Services can act as a trusted advisor to turn customer requirements into holistic and cost-efficient project implementations.

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OpenText Consulting Services

The OpenText team offers strategic advice, support and solutions through a people-centric approach to help organizations achieve business objectives and maximize ROI.

Engage with product-certified consultants and the collective experience and expertise of a global information management network.

Use Cases

- Customer teams challenged with their first information management project
- Customers looking for a trusted advisor to guide them through the entire project
- Companies with limited staff capacity

Expand as needed

The following extension options enable customers to adapt their implementation to meet enhanced requirements and conditions:

Extension options	Description
Workflow and signature	Automate document approval processes with a powerful e-signature solution
Records management	Create content-centric workflows, including signature step
Microsoft 365® integration	Enhance collaboration and co-authoring of documents by surfacing Core Content within Microsoft Teams®.
Content migration concept	Source data analysis and data migration planning
Hypercare support phase	Support for mission-critical transition periods like go-live

Customers can also choose a fully customized Professional Services engagement.

Go live faster

OpenText Professional Services combines best practice packaged services, world-class tools and expert help to accelerate implementation and provide specialized resources, quality assurance and flexibility. Customers achieve the full value of their new information management solutions more quickly.

Comprehensive project approach

Project planning is followed by a fundamental business requirements and scope analysis, system configuration, user enablement session and finally, professional system handover. To provide a realistic result scenario, the package scope includes two staged Core Content environments.

Service offer components	Description and topics
Project kickoff	Kickoff-workshop, project setup and schedule business use case and scope definition, access management
Discovery and design	System overview
	Design, permissions and roles, document types and folder structures, metadata handling with categories and attributes, business workspace sample
	Implementation concept
Build and apply	Tenant configuration according to implementation concept
Prepare and run	Handover of a configured solution, remote support

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Learn more

⊡ What's New with
    Core Content

⊡ Migrate faster
    with OpenText

⊡ Maximizing
    solution adoption

To talk to an OpenText Professional Services expert about this solution or other service offerings, please email **ProfServices@opentext.com** or visit **opentext.com/services**.

Buy with confidence from the world's leading information management vendor

Benefit from over three decades of expertise, experience, accountability and innovative problem solving that comes from implementing information management solutions for customers ranging in size from small businesses to global enterprises. OpenText Professional Services has unparalleled access to Customer Support and Product Engineering teams, who share mutual accountability for customer success and satisfaction relating to products, product extensions and services.

Related services

- User Adoption and Change Management
- Advisory Services
- Training (instructor-led remote or in-person or self-paced)
- Become a certified information management expert
- 1-9001 – Using Core Content
- 3-9005 – Core Content Business Administration

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: **opentext.com**.

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