Mitigate Risk and Optimize Experience

Modernize. Transform. Protect.

Digitalization Drives Change

- Prevent fraudulent account takeovers to ensure member security throughout their journey
- Expand online services
- Automate more transactions
- Improve authentication of self service and digital transactions including call center transactions
- Increase operational efficiencies

3 Core Needs Across a Member's Journey

1

Identity Verification

Combine multi-dimensional physical and digital identity intelligence, contributory insights and dynamic, risk-based authentication to ultimately build identity trust.

2

Data Quality Management

Cleanse, enrich and connect your data to help your agency break down silos and set the stage for success.
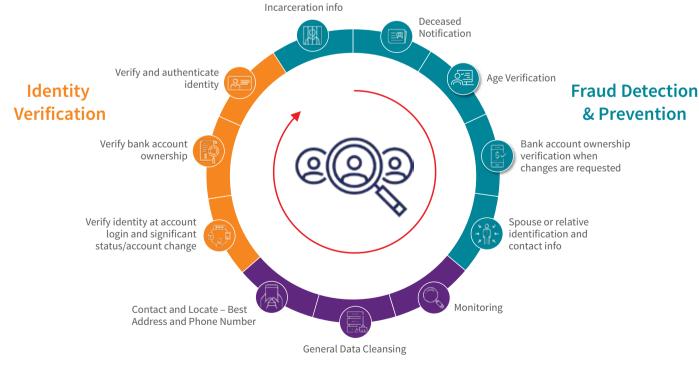
3

Fraud Detection & Prevention

Bolster and simplify fraud investigations using data analytics and intelligence on people, entities and their networks to surface fraud vectors and intricate fraud schemes.

There is a better way to secure government member personal information before it's compromised.

One Seamless and Secure Solution
Comprehensive identity verification, fraud prevention and data quality management

Identity Verification
- Verify and authenticate identity
- Verify bank account ownership
- Verify identity at account login and significant status/account change

Fraud Detection & Prevention
- Incarceration info
- Deceased Notification
- Age Verification
- Bank account ownership verification when changes are requested
- Spouse or relative identification and contact info
- Monitoring

Data Quality Management
- Contact and Locate – Best Address and Phone Number
- General Data Cleansing

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