

Keurig Green Mountain, Inc.

Fiscal 2016 Sustainability Report: Supplementary Global Reporting Initiative (GRI) Content

Global Reporting Initiative (GRI) Index

Keurig Green Mountain’s [Fiscal 2016 Sustainability Report](#) is in accordance with the Global Reporting Initiative’s (GRI) G4 Sustainability Reporting Guidelines and the Food Processing Sector Supplement, at the core level. The elements and information for the guidelines are in the index below.

GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
GENERAL STANDARD DISCLOSURES				
Strategy and Analysis				
Strategy and Analysis	G4-1	CEO statement on sustainability	Fully	Overview: Executive Letters (pp. 4-6)
Strategy and Analysis	G4-2	Description of key impacts, risks, and opportunities.	Fully	Overview: Chief Sustainability Officer Letter and Our Strategy (pp. 5-6, 11) Keurig CDP Response: https://www.cdp.net/en/responses/40297 Keurig Green Mountain Website: Climate change policy
Organizational Profile				
Organizational Profile	G4-3	Name of the organization.	Fully	Overview: Our Company (pp. 7-8)
Organizational Profile	G4-4	Primary brands, products, and/or services.	Fully	Overview: Our Company (pp. 7-8)

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Organizational Profile	G4-5	Location of organization's headquarters.	Fully	Keurig Green Mountain Website: http://www.keuriggreenmountain.com/en/OurCompany/OurLocations/Vermont.aspx
Organizational Profile	G4-6	Number of countries where the organization operates, and countries with major operations or relevant to sustainability issues	Fully	Overview: Our Company (pp. 7-8)
Organizational Profile	G4-7	Nature of ownership and legal form.	Fully	Overview: Governance and Management (pp. 9-10)
Organizational Profile	G4-8	Markets served.	Fully	Overview: Our Company (pp. 7-8) In 2016, Keurig Green Mountain served markets in the United States and Canada. Learn more here: http://www.keuriggreenmountain.com/en/OurCompany/WhoWeAre.aspx
Organizational Profile	G4-9	Scale of the reporting organization.	Fully	Overview: Our Company (pp. 7-8) As a privately held company, we do not report information on net sales, net revenue, debt and equity.
Organizational	G4-10	Employees by employment contract and	Fully	Overview: Our Company (pp. 7-8) Our People and Communities: Working at Keurig Green

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Profile		gender.		Mountain (pp. 87-91) All of our employees are in North America. Part time employees represent less than 1 percent of our workforce. We supplement our workforce with temporary workers from time to time, especially in the first quarter of each fiscal year to service increased customer and consumer demand during the peak November-December holiday season and January-March post-holiday season.
Organizational Profile	G4-11	% employees covered by collective bargaining agreements.	Fully	The number of employees covered by collective bargaining agreements is not significant.
Organizational Profile	G4-13	Significant changes to size, structure, or ownership.	Fully	Overview: Governance and Management (pp. 9-10)
Organizational Profile	G4-14	Whether and how the precautionary approach or principle is addressed.	Fully	Keurig Green Mountain supports the precautionary principle to guide its actions; we routinely evaluate a wide range of risks and take precautionary steps where warranted.
Organizational Profile	G4-15	Externally developed economic, environmental, and social charters, principles, or initiatives the organization subscribes or endorses.	Fully	Overview: About This Report (p. 18) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) In recognition of our support of the Human Right to Water, we are part of the CEO Water Mandate and have begun to explore the potential of that collaboration.

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Organizational Profile	G4-16	Association memberships.	Fully	<p>Overview: Collaboration & Engagement (p. 17)</p> <p>Keurig Green Mountain Website: Stakeholder engagement table</p> <p>We belong to a number of industry and multi-stakeholder groups and associations. The following are the memberships of strategic importance to our business and our sustainability strategy:</p> <ul style="list-style-type: none"> • Association of Home Appliance Manufacturers • Circular Economy 100 (CE100) • Closed Loop Fund • Coalition for Coffee Communities (formerly Coffeelands Food Security Coalition) • Grocery Manufacturers' Association • Specialty Coffee Association of America • Sustainable Coffee Challenge • Sustainable Food Lab • Sustainable Packaging Coalition • The Association of Plastic Recyclers • The Recycling Partnership • Vermont Business for Social Responsibility
Identified Material Aspects and Boundaries				
Identified Material Aspects and	G4-17	Entities included in consolidated financial	Fully	Overview: Our Company (pp. 7-8)

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Boundaries		statements and if any are not in report.		As of March 2016, Keurig Green Mountain is a privately held company. Financial statements released before March 2016 include our subsidiaries, which are not included in this sustainability report. After March 2016, as a private company, we no longer release public financial statements.
Identified Material Aspects and Boundaries	G4-18	How define report content and aspect boundaries. How implemented Defining Report Content principles.	Fully	Overview: Materiality Analysis (p. 14)
Identified Material Aspects and Boundaries	G4-19	Material aspects.	Fully	Overview: Materiality Analysis (p. 14) Supplementary GRI Content: Material Issues Boundaries
Identified Material Aspects and Boundaries	G4-20	Boundary of material aspects within the organization.	Fully	All of our material issues, and the related GRI aspects, are material for all of Keurig's operations.
Identified Material Aspects and Boundaries	G4-21	Boundary of material aspects outside the organization.	Fully	Supplementary GRI Content: Material Issues Boundaries
Identified Material Aspects and Boundaries	G4-22	Effect of restatements.	Fully	Explanations of restatements, where relevant, are included as notes to the data charts and tables.

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Identified Material Aspects and Boundaries	G4-23	Significant changes from previous reporting period.	Fully	No significant changes in report aspects or boundaries. Changes to data scope are provided as notes to the data in the report.
Stakeholder Engagement				
Stakeholder Engagement	G4-24	Stakeholder groups engaged by the organization.	Fully	Overview: Collaboration & Engagement (p. 17) Keurig Green Mountain Website: Stakeholder engagement table
Stakeholder Engagement	G4-25	How these stakeholders are identified and selected.	Fully	Overview: Collaboration & Engagement (p. 17) Keurig Green Mountain Website: Stakeholder engagement table
Stakeholder Engagement	G4-26	Approaches to stakeholder engagement, including frequency of engagement by type and by stakeholder group.	Fully	Overview: Collaboration & Engagement (p. 17) Keurig Green Mountain Website: Stakeholder engagement table
Stakeholder Engagement	G4-27	Key concerns raised through stakeholder engagement, and how the organization responded.	Fully	Overview: Collaboration & Engagement (p. 17) Keurig Green Mountain Website: Stakeholder engagement table Supplementary GRI Content: Material Issues Boundaries
Report Profile				
Report Profile	G4-28	Reporting period.	Fully	Overview: About this Report (p. 18)
Report Profile	G4-29	Most recent report (if	Fully	Overview: About this Report (p. 18)

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
		any).		
Report Profile	G4-30	Reporting cycle.	Fully	Overview: About this Report (p. 18)
Report Profile	G4-31	Contact us.	Fully	Overview: About this Report (p. 18)
Report Profile	G4-32	Table with Standard Disclosure locations.	Fully	This GRI index.
Report Profile	G4-33	External assurance statement.	Fully	Overview: About this Report (p. 18)
Governance				
Governance	G4-34	Governance structure.	Fully	Overview: Governance and Management (pp. 9-10)
Governance	G4-35	Process for delegating authority.	Fully	Overview: Governance and Management (pp. 9-10)
Governance	G4-36	How organization appointed executive level position(s) responsible for sustainable issues, and if report to the organization.	Fully	Overview: Governance and Management (pp. 9-10)
Governance	G4-41	Highest governance body conflicts of interest.	Partially	Keurig Green Mountain Website: Code of Conduct

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Governance	G4-42	Highest governance body's role in setting purpose, values and strategy.	Partially	Overview: Governance and Management (pp. 9-10)
Ethics & Integrity				
Ethics and Integrity	G4-56	Mission statements, codes, principles relevant to sustainability.	Fully	Overview: Chief Sustainability Officer Letter and Our Strategy Keurig Green Mountain Website: Code of Conduct Environmental Policy Climate Change Policy Water Policy Responsible Sourcing Guidelines Statement on Fair Trade
Ethics and Integrity	G4-57	Internal and external mechanisms for seeking advice on ethical and lawful behavior, and organizational integrity.	Fully	Keurig Green Mountain Website: Code of Conduct
Ethics and Integrity	G4-58	Internal and external mechanisms for reporting unethical and unlawful behavior, and organizational integrity.	Fully	Keurig Green Mountain Website: Code of Conduct

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
SPECIFIC STANDARD DISCLOSURES				
Economic				
Economic performance				
Economic Performance	DMA	Disclosure on management approach.	Fully	Keurig Green Mountain Website: Climate Change Policy
Economic Performance	G4-EC1	Direct economic value generated and distributed.	Fully	Overview: Our Company (pp. 7-8) Our People and Communities: Volunteering in Our Communities (pp. 96-103)
Economic Performance	G4-EC2	Financial implications and other risks and opportunities for the organization's activities due to climate change.	Fully	Overview: Materiality analysis (p. 14) Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39) Strong Supply Chains (pp. 51-59) Keurig Green Mountain Website: Climate Change Policy Keurig CDP Response: https://www.cdp.net/en/responses/40297
Indirect Economic Impacts				

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Indirect Economic Impacts	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains (pp. 48-70) Our People and Communities: Volunteering in Our Communities (pp. 96-103)
Indirect Economic Impacts	G4-EC7	Infrastructure Investments.	Fully	Strong Supply Chains (pp. 48-70) Our People and Communities: Volunteering in Our Communities (pp. 96-103)
Indirect Economic Impacts	G4-EC8	Indirect Impacts and extent.	Fully	Strong Supply Chains (pp. 48-70) Our People and Communities: Volunteering in Our Communities (pp. 96-103)
Procurement and Sourcing Practices				
Procurement and sourcing practices	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Procurement and sourcing practices	FP1	Compliance with company sourcing policy.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines Conflict Minerals Report
Procurement and sourcing Practices	FP2	Accordance with responsible production standards.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 60-69)

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Environmental				
Materials				
Materials	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Recyclable K-Cup® Pods (pp. 21-31), Addressing Product Waste (pp. 32-33), Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47)
Materials	G4-EN2	Percentage of materials used that are recycled input materials.	Partially – reason for omission	Specific percentages of recycled input materials used to manufacture our products is not currently available but we hope to report more in the future.
Energy				
Energy	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47) Keurig Green Mountain Website: Climate Change Policy

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission															
Energy	G4-EN3	Energy consumption within the organization.	Fully	Environmental Responsibility: Our Operations (pp. 40-47) <table border="1" data-bbox="1108 461 1810 777"> <thead> <tr> <th></th> <th>Total Therms</th> <th>Percent of Total</th> </tr> </thead> <tbody> <tr> <td>Propane/oil</td> <td>2,202.14</td> <td>0.02%</td> </tr> <tr> <td>Natural gas</td> <td>4,913,536.61</td> <td>50.26%</td> </tr> <tr> <td>Electricity</td> <td>3,560,512.46</td> <td>36.42%</td> </tr> <tr> <td>Distribution fuel</td> <td>1,300,772</td> <td>13.30%</td> </tr> </tbody> </table>		Total Therms	Percent of Total	Propane/oil	2,202.14	0.02%	Natural gas	4,913,536.61	50.26%	Electricity	3,560,512.46	36.42%	Distribution fuel	1,300,772	13.30%
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Distribution fuel	1,300,772	13.30%																	
Energy	G4-EN4	Energy consumption outside of the organization.	Fully	Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47)															
Energy	G4-EN5	Energy intensity.	Fully	Environmental Responsibility: Our Operations (pp. 40-47)															
Energy	G4-EN6	Reduction of energy consumption.	Partially	Environmental Responsibility: Our Operations (pp. 40-47)															
Energy	G4-EN7	Reductions in energy requirements of sold products and services.	Partially	Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47)															

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Water				
Water	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47) Keurig Green Mountain Website: Water Policy
Water	G4-EN8	Total water withdrawal.	Fully	Environmental Responsibility: Our Operations (pp. 40-47) All of our operational water use is from municipal water sources.
Biodiversity				
Biodiversity	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Biodiversity	G4-EN12	Significant impacts in and outside of protected areas.	Fully	<p>The primary biodiversity impacts of our business are indirect, occurring far down in our supply chain in the process of coffee growing. We are working to understand and minimize these impacts. For example, we purchase coffee that is Rainforest Alliance, Fair Trade, and organic certified (see Strong Supply Chains: Sourcing Responsibly), which requires farms to meet rigorous environmental, social, and economic criteria including conserving wildlife and safeguarding soils and waterways. Through our coffee farmer engagement and supply chain outreach programs (see Strong Supply Chains: Sourcing Responsibly) we are also working to reduce environmental impacts of coffee cultivation. For example, we have outreach programs that help coffee farmers engage in sustainable watershed and habitat management. Through our Farm ID program (See Strong Supply Chains: Sourcing Responsibly), we are also working to better assess our suppliers and understand their farming practices. This will also help us understand and minimize biodiversity impacts of coffee growing.</p>
Emissions				
Emissions	DMA	Disclosure on management approach.	Fully	<p>Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47) Keurig Green Mountain Website: Climate Change Policy</p>

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Emissions	G4-EN15	Direct GHG emissions (Scope 1).	Fully	Environmental Responsibility: Our Operations: GHG Emissions and Energy Use (pp. 40-43)
Emissions	G4-EN16	Indirect GHG emissions (Scope 2).	Fully	Environmental Responsibility: Our Operations: GHG Emissions and Energy Use (pp. 40-43)
Emissions	G4-EN17	Other indirect GHG emissions (Scope 3).	Fully	Environmental Responsibility: Our Operations: GHG Emissions and Energy Use (pp. 40-43) Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47)
Emissions	G4-EN19	Reductions in GHG emissions.	Fully	Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47)
Effluents and Waste				
Effluents and Waste	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Our Operations (pp. 40-47)
Effluents and Waste	G4-EN23	Total weight of waste by type and disposal method.	Fully	Environmental Responsibility: Our Operations (pp. 40-47)
Products and Services				
Products and Services	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Recyclable K-Cup® Pods (pp. 21-31), Addressing Product Waste (pp. 32-33)

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Products and Services	G4-EN27	Impact mitigation.	Fully	Clean Water (pp. 71-80) Environmental Responsibility (pp. 19-47)
Products and Services	G4-EN28	Percentage products sold and packaging reclaimed.	Partially	Environmental Responsibility: Recyclable K-Cup® Pods (pp. 21-31), Addressing Product Waste (pp. 32-33)
Transport				
Transport	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47)
Transport	G4-EN30	Transportation impacts.	Fully	Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39), Our Operations (pp. 40-47)
Supplier Environmental Assessment				
Supplier Environmental Assessment	DMA	Disclosure on management approach.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Environmental Assessment	G4-EN32	Percentage of new suppliers screened.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Supplier Environmental Assessment	G4-EN33	Actual and potential negative environmental impacts in supply chain.	Partially	Clean Water (pp. 71-80) Strong Supply Chains (pp. 48-70) Environmental Responsibility: Understanding Impacts in Our Value Chain (pp. 34-39)
Social: Labor Practices and Decent Work				
Employment				
Employment	DMA	Disclosure on management approach.	Partially	Overview: Governance and Management (pp. 9-10) Our People and Communities: Working at Keurig (pp. 87-91)
Employment	G4-LA1	Employee turnover.	Partially	Our People and Communities: Working at Keurig (pp. 87-91)
Employment	G4-LA2	Employee benefits.	Fully	Our People and Communities: Working at Keurig (pp. 87-91) Part-time employees who work 20 hours or more a week and have been employed one year or more are eligible for medical, dental, and vision insurance, as well as wellness programs, employee assistance programs, and stock purchase plans. Additionally, they can participate in our volunteer and matching donation programs.
Occupational Health and Safety				
Occupational Health and Safety	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Our People and Communities: Health and Safety Management (pp. 94-95) Occupational Health and Safety programs are managed by our

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
				Director of Safety, who reports to our Senior Director of Product Supply.
Occupational Health and Safety	G4-LA6	Injury type and rates.	Partially	Our People and Communities: Health and Safety (pp. 92-94)
Training and Education				
Training and Education	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Our People and Communities: Working at Keurig (pp. 87-91)
Training and Education	G4-LA9	Employee training hours.	Partially	Our People and Communities: Health and Safety Management (pp. 94-95)
Training and Education	G4-LA10	Skills management and lifelong learning.	Fully	Our People and Communities: Working at Keurig (pp. 87-91)
Training and Education	G4-LA11	Employee reviews.	Fully	100 percent of employees receive regular performance reviews.
Diversity and Equal Opportunity				
Diversity and Equal Opportunity	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Our People and Communities: Working at Keurig (pp. 87-91) Diversity and equal opportunity programs are managed by our Chief Human Resources Officer.

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Diversity and Equal Opportunity	G4-LA12	Governance body and employee diversity.	Partially - with reason for omission	Our People and Communities: Working at Keurig (pp. 87-91) Employee age is confidential. Minority group data is not available for our Canadian employees.
Equal Remuneration for Women and Men				
Equal Remuneration for Women and Men	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Our People and Communities: Working at Keurig (pp. 87-91) Keurig Green Mountain Website: Code of Conduct Equal remuneration is managed by our Vice President of Compensation and Benefits, who reports to our Chief Human Resources Officer.
Equal Remuneration for Women and Men	G4-LA13	Basic salary and remuneration of women and men.	Partially- reason for omission	Keurig Green Mountain provides equal employment opportunities to all qualified people regardless of ethnicity, religion, gender, age, marital/ civil union status, sexual orientation, veteran status, disability, or other legally protected classification. As a signatory to the United Nations Global Compact, we strive to uphold the elimination of discrimination in respect of employment and occupation. We recognize equal remuneration of men and women is a material and important issue. However, specific data on the relative remuneration of women to men is confidential.

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Supplier Assessment for Labor Practice				
Supplier Assessment for Labor Practice	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Assessment for Labor Practice	G4-LA14	Percentage of new suppliers screened.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Supplier Assessment for Labor Practice	G4-LA15	Significant impacts for labor practices in supply chain and actions taken.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Social: Human Rights				
Non-discrimination				
Non-discrimination	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Our People and Communities: Working at Keurig (pp. 87-91) Keurig Green Mountain Website: Code of Conduct Assurance of nondiscrimination in the workplace is managed jointly by our Chief Human Resources Officer and Senior Counsel.
Non-discrimination	G4-HR3	Incidents of discrimination.	Partially – reason for omission	Keurig Green Mountain fosters a diverse and inclusive environment, recognizing that diversity strengthens our business. Unlawful discrimination is a violation of our Code, Company policies, and the law, and it has no place at our Company. For more information on our efforts to promote diversity and eliminate discrimination, please see Working at Keurig: Diversity and Inclusion (p. 91 of our Sustainability Report) and our Code of Conduct . Information on specific incidents of discrimination are confidential.

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Child Labor				
Child Labor	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Child Labor	G4-HR5	Risk for incidents of child labor.	Partially – reason for omission	Please see our Responsible Sourcing Supplier Guidelines and the Capability Building in Guatemala case study (pp. 68-69 of our Sustainability Report) for more on our efforts to assess and eliminate incidents of child labor and forced labor in our supply chain. We plan to report more on risks related to this indicator in the future. Please see our statement in response to the California Transparency in Supply Chains Act of 2010 and the United Kingdom Modern Slavery Act.
Forced or Compulsory Labor				
Forced or Compulsory Labor	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

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Forced or Compulsory Labor	G4-HR6	Risk for incidents of forced or compulsory labor.	Partially - reason for omission	<p>Please see our Responsible Sourcing Supplier Guidelines and the Capability Building in Guatemala case study (pp. 68-69 of our Sustainability Report) for more on our efforts to assess and eliminate incidents of child labor and forced labor in our supply chain. We plan to report more on risks related to this indicator in the future.</p> <p>Please see our statement in response to the California Transparency in Supply Chains Act of 2010 and the United Kingdom Modern Slavery Act.</p>
Indigenous Rights				
Indigenous Rights	DMA	Disclosure on management approach.	Fully	<p>Overview: Governance and Management (pp. 9-10)</p> <p>Strong Supply Chains: Sourcing Responsibly (pp. 60-69)</p> <p>Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines</p>
Indigenous Rights	G4-HR8	Rights of indigenous peoples.	Fully	We received zero reports of incidents of violations involving rights of indigenous people in fiscal 2016.
Supplier Human Rights Assessment				

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Supplier Human Rights Assessment	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Human Rights Assessment	G4-HR10	New suppliers screened using human rights criteria.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Human Rights Assessment	G4-HR11	Negative human rights impacts in the supply chain.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Human Rights Grievance Mechanisms				
Human Rights Grievance Mechanisms	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Human Rights Grievance Mechanisms	G4-HR12	Grievances about human rights impacts.	Partially - reason for omission	<p>Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines</p> <p>Information about human rights grievances is confidential.</p>
Social: Society				
Local Communities				
Local Communities	DMA	Disclosure on management approach.	Fully	<p>Overview: Governance and Management (pp. 9-10) Clean Water (pp. 71-80) Our People and Communities: Volunteering in Our Communities (pp. 96-103)</p> <p>These programs are managed by our Manager of Community Relations and Manager of Volunteerism.</p>

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Local Communities	G4-SO1	Percentage of operations with local community engagement, impact assessments, and development programs.	Fully	Clean Water (pp. 71-80) Our People and Communities: Volunteering in Our Communities (pp. 96-103) 100% of our operations have implemented local community engagement programs.
Healthy and Affordable Food				
Healthy and Affordable Food	FPSS DMA	Disclosure on management approach.	Fully	We are working to improve food security within our coffee supply chain, which we believe is the most significant issue related to healthy and affordable food within our value chain. For years, we have been working to address the “lean months,” or recurring periods of food insecurity among our coffee farmers. For more information, see our Sustainability Report (pp. 58-59)
Healthy and Affordable Food	FPSS HFA	Healthy and affordable food.	Fully	See note for Healthy and Affordable Food DMA.
Anti-Corruption				
Anti-Corruption	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Keurig Green Mountain Website: Code of Conduct

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Anti-competitive Behavior				
Anti-competitive Behavior	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Keurig Green Mountain Website: Code of Conduct
Compliance				
Compliance	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Compliance is managed by our Chief Legal Officer.
Supplier Assessment for Impacts on Society				
Supplier Assessment for Impacts on Society	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Assessment for Impacts on Society	G4-SO9	New suppliers screened.	Fully	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines
Supplier Assessment for Impacts on Society	G4-SO10	Supply chain impacts.	Partially	Strong Supply Chains: Sourcing Responsibly (pp. 60-69) Keurig Green Mountain Website: Responsible Sourcing Supplier Guidelines

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Social: Product Responsibility				
Customer Health and Safety				
Customer Health and Safety	DMA	Disclosure on management approach.	Fully	Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Product Quality and Safety (p. 39) Health and Wellness
Customer Health and Safety	G4-PR1	Product and service categories for which health and safety impacts are assessed.	Partially with reason for omission	Environmental Responsibility: Product Quality and Safety (p. 39) Health and Wellness We maintain a commitment to product safety and quality throughout our sourcing and manufacturing processes. We do not track the specific percentage of products assessed for health and safety impacts and improvements.
Customer Health and Safety	FP5	Food safety certifications.	Fully	All of our facilities have Safe Quality Food (SQF) Level 3 food safety certifications. For more information on this certification program, please see http://www.sqfi.com/about-sqf/

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Product and Service Labeling				
Product and Service Labeling	DMA	Disclosure on management approach.	Fully	<p>Overview: Governance and Management (pp. 9-10) Environmental Responsibility: Recyclable K-Cup® Pods (pp. 21-31), Addressing Product Waste (pp. 32-33)</p> <p>Strong Supply Chains: Tracking Our Progress (pp. 65)</p> <p>We label all our products appropriately. This work is managed by our marketing department and our Vice President and Associate General Counsel.</p>

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
Product and Service Labeling	G4-PR3	Product and service information.	Fully - Alternative Indicator	<p>We provide information on sourcing and efforts to reduce environmental/social impacts associated with growing our coffee products through the use of organic, Fair Trade, and Rainforest Alliance Certification on our coffee product labels. See p. 65 of our Sustainability Report for information on the percentage of the coffee we purchase that has these certifications.</p> <p>We label our products with information on environmentally responsible disposal methods and we are focused on increasing the recyclability and recycling rates of our products. Product labeling also includes a web link where consumers can get additional information on recycling procedures and programs. With the addition of our recyclable K-Cup® pods in 2016, to our already recyclable Vue®, K-Carafe®, and K-Mug™ products, our consumers can now purchase dozens Keurig® products with recyclable cups. By the end of 2020, 100% of our K-Cup® pods will be recyclable. We are also collaborating with others and making investments to advance the recycling infrastructure in North America to increase the recycling rates of our drink pods. See pp. 21-31 of our Sustainability Report for more information.</p>
Customer Privacy				
Customer Privacy	DMA	Disclosure on management approach.	Fully	<p>Overview: Governance and Management (pp. 9-10)</p> <p>Keurig is committed to protecting customer data privacy. View our online privacy policy here:</p>

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GRI Aspects	G4 Indicator Code	G4 Indicator Summary	Reporting Status	Location/Direct Response/Omission
				http://www.keurig.com/content/privacy-policy .
Customer Privacy	G4-PR8	Customer privacy.	Partially with reason for omission	Keurig is committed to protecting customer data privacy. View our online privacy policy here: http://www.keurig.com/content/privacy-policy . Specific data about customer privacy breaches is confidential.

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Material Issue Boundaries

SUPPLY CHAIN ISSUES		
Keurig Material Issue	Related GRI Aspects	Boundary outside the organization ¹
<i>All Supply Chain Issues</i>		
Labor conditions	LA: Supplier assessment for labor practices HR: Supplier human rights assessment HR: Child labor HR: Forced or compulsory labor EC: Procurement and sourcing practices LA: Labor practices grievance mechanisms HR: Human rights grievance mechanisms	Agricultural suppliers, brewer suppliers
Climate change adaptation	EC: Economic performance	Agricultural suppliers, brewer suppliers, logistics suppliers
Community development	SO: Supplier assessment for impacts on society EN: Supplier assessment for impacts on society	Agricultural suppliers, supplier communities
Transparency	None	All stakeholders
Waste management	EN: Supplier environmental assessment	Agricultural suppliers, brewer suppliers, supplier communities
GHG emissions	EN: Supplier environmental assessment EN: Emissions (see EN 17 – Scope 3 emissions)	Agricultural suppliers, brewer suppliers, communities
<i>Agriculture/ Ingredients Issues</i>		
Farmer/supplier capacity building	EC: Indirect economic impacts	Agricultural suppliers, supplier communities

¹ External boundaries defined based on stakeholders directly affected by each issue.

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SUPPLY CHAIN ISSUES		
Keurig Material Issue	Related GRI Aspects	Boundary outside the organization¹
Local food security	SO: Supplier assessment for impacts on society Possibly: EC: Indirect economic impacts	Agricultural suppliers, agricultural supplier communities
Land rights	SO: Supplier assessment for impacts on society HR: Supplier human rights assessment HR: Indigenous rights	Agricultural suppliers, agricultural supplier communities
Biodiversity	EN: Supplier environmental assessment EN: Biodiversity	Agricultural suppliers, agricultural supplier communities
Soil health	None	Agricultural suppliers, agricultural supplier communities
Water quality	EN: Supplier environmental assessment EC: Procurement and sourcing practices	Agricultural suppliers, agricultural supplier communities
Water availability	EN: Supplier environmental assessment EC: Procurement and sourcing practices SO: Supplier assessment for impacts on society	Agricultural suppliers, agricultural supplier communities
Certifications	EC: Procurement and sourcing practices	Agricultural suppliers, NGOs, consumers
Genetically modified organisms (GMOs)	EC: Procurement and sourcing practices	Agricultural suppliers, agricultural supplier communities, consumers
<i>Brewer / Packaging Issues</i>		
Conflict Minerals	LA: Supplier assessment for labor practices HR: Supplier human rights assessment SO: Supplier assessment for impacts on society	Brewer suppliers, supplier communities
Materials of Concern	EC: Procurement and sourcing practices PR: Customer health and safety	Brewer suppliers, supplier communities

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SUPPLY CHAIN ISSUES		
Keurig Material Issue	Related GRI Aspects	Boundary outside the organization¹
	EN: Products and services	
Primary vs. recycled materials	EN: Materials	Brewer suppliers, supplier communities

OPERATIONS ISSUES		
Issue	Related GRI Aspects	Boundary outside the organization²
<i>Employees Issues</i>		
Diversity	LA: Diversity and equal opportunity HR: Non-discrimination LA: Equal remuneration for men and women	Employees
Health and safety	LA: Occupational health and safety	Employees
Community relations	SO: Local communities	Employees, local communities
Transparency	None	All stakeholders
Talent attraction and retention	LA: Employment LA: Training and education	Employees
Effective corporate culture	None	Employees
<i>Product design/ Formulation Issues</i>		
Sustainable Brewer	EN: Products and Services EN: Materials EN: Energy	Employees

²² External boundaries defined based on stakeholders directly affected by each issue.

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OPERATIONS ISSUES		
Issue	Related GRI Aspects	Boundary outside the organization²
Sustainable Packaging	EN: Products and Services EN: Materials	Employees
Sustainable Beverage	EN: Energy EN: Water EN: Products and Services	Employees
Product Safety	PR: Customer health and safety	Employees, consumers
Capacity building on sustainability	LA: Training and education EN: Products and services	Employees
<i>Product Manufacture Issues</i>		
Energy use	EN: Energy	Employees, local communities
GHG emissions	EN: Emissions EN: Transport	Employees, local communities
Climate change adaptation	EC: Economic performance	Employees, local communities, suppliers
Waste management	EN: Effluents and waste EN: Products and services (specifically EN28 % of products and packaging reclaimed)	Employees, local communities
Water quality	EN: Effluents and waste EN: Water SO: Local communities EN: Products and Services	Employees, local communities
Water availability	EN: Water SO: Local communities	Employees, local communities

Product Use/ Post-Use Issues		
Issue	Related GRI Aspects	Boundary Outside the Organization³

³ External boundaries defined based on stakeholders directly affected by each issue.

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Product Use/ Post-Use Issues		
Issue	Related GRI Aspects	Boundary Outside the Organization³
<i>All product use/ Post-use Issues</i>		
Transparency	None	All stakeholders
Consumer Health & Wellness	SO: Healthy and affordable food PR: Customer health and safety	Consumers
<i>Brewer use/ Beverage consumption Issues</i>		
Energy consumption	EN: Energy EN: Products and services	Consumers, local communities
Water consumption	EN: Products and services	Consumers, local communities
GHG Emissions	EN: Emissions	Consumers, local communities
Packaging waste	EN: Products and services	Consumers, local communities
Brewer end of life	EN: Products and services	Consumers, local communities
Nutritional benefits	SO: Healthy and affordable food PR: Customer health and safety	Consumers
Behavior change	PR: Product and service labeling SO: Healthy and affordable food	Consumers
<i>Data Capture Issues</i>		

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Product Use/ Post-Use Issues		
Issue	Related GRI Aspects	Boundary Outside the Organization ³
Consumer privacy	PR: Customer privacy	Consumers