

## Travel Insurance Claim Process

In case of a claim, you are requested to please follow the below steps:

- **Intimation of Claim:** Please register the claims on the below Claims Toll Free Numbers:  
In USA and Canada: +1 844 871 1200 (Toll Free)  
In India: 1800 102 5721 (Toll Free & Accessible in India only)  
From the rest of the world: + 91 124 4498778 (Call back facility)  
Fax: +91 124 4006674

Alternatively, you may also write an email at [icicilombard@falck.com](mailto:icicilombard@falck.com)

- **Claims Processing:** Post intimation, the required supporting documents along with the claims form need to be submitted for further processing of the claim.  
You may download the claims form from the link below.
- **Claims Settlement:** Post the receipt of all relevant documents & approval of the claim, the claim would be settled by the insurance company.

[Download](#) Claim Form