

**Registered Office Details:**

Stock Broker Name	Registration No	Registered Address	Branch Address	Contact No.	Email Id
ICICI Securities Limited	INZ000183631	ICICI Venture House, Appasaheb Marathe Marg, Mumbai - 400025, India,	<a href="https://www.icicisecurities.com/BranchLocator.aspx">https://www.icicisecurities.com/BranchLocator.aspx</a>	022 - 4070 1000	<a href="mailto:complianceofficer@icicisecurities.com">complianceofficer@icicisecurities.com</a>

**Escalation Matrix:**

Details	Contact Person	Address	Contact No.	Working Days	Email Id
Customer Care	Mr. Sarfraz N Vanoo	ICICI Securities Limited UNIT NO.501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Plot Nos. Gen-2/1/D, Gen-2/1/E (part) and Gen-2/1/F (part) Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706.	022 - 3355 1122 / 1860 123 1122	Monday to Friday  8:00AM to 7:00PM	<a href="mailto:helpdesk@icicidirect.com">helpdesk@icicidirect.com</a>
Head-Customer Service & Experience	Mr. N Ravi	ICICI Securities Limited UNIT NO.501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Plot Nos. Gen-2/1/D, Gen-2/1/E (part) and Gen-2/1/F (part) Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706.	022 - 40701000	Monday to Friday  9:00AM to 6:00PM	<a href="mailto:coo@icicidirect.com">coo@icicidirect.com</a>
CEO	Mr. Vijay Chandok	ICICI Securities Limited UNIT NO.501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Plot Nos. Gen-2/1/D, Gen-2/1/E (part) and Gen-2/1/F (part) Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706.	022 - 69997075	Monday to Friday  9:00AM to 6:00PM	<a href="mailto:isecceo@icicisecurities.com">isecceo@icicisecurities.com</a>
Compliance Officer	Ms. Mamta Shetty	ICICI Securities Limited UNIT NO.501, 601, 701, 801, 901, Building No.3 at Mindspace Juinagar, Plot Nos. Gen-2/1/D, Gen-2/1/E (part) and Gen-2/1/F (part) Trans Thane Creek, MIDC TTC Industrial Area, Juinagar, Navi Mumbai 400706.	022 - 69997051	Monday to Friday  9:00AM to 6:00PM	<a href="mailto:complianceofficer@icicisecurities.com">complianceofficer@icicisecurities.com</a>

In absence of response/complaint not addressed to your satisfaction, you may lodge a complaint with SEBI at <https://scores.gov.in/scores/Welcome.html> or Exchange at <https://investorhelpline.nseindia.com/NICEPLUS/>. Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal. For Online Dispute Resolution platform - Smart ODR (<https://smartodr.in/login>)



**Key Managerial Personnel Details:**

Sr. No.	Name of the Individual	Designation	Contact No.	Email Id
1	Mr. Vijay Chandok	MD & CEO	022 - 69997075	<a href="mailto:isecceo@icicisecurities.com">isecceo@icicisecurities.com</a>
2	Mr. Ajay Saraf	Whole-time Director	022 - 69997054	<a href="mailto:iseced@icicisecurities.com">iseced@icicisecurities.com</a>
3	Mr. Harvinder Jaspal	Chief Financial Officer	022 - 69997051	<a href="mailto:iseccfo@icicisecurities.com">iseccfo@icicisecurities.com</a>
4	Mr. Raju Nanwani	Company Secretary	022 - 68077100	<a href="mailto:iseccs@icicisecurities.com">iseccs@icicisecurities.com</a>
5	Mr. Sanjaykumar Tiwari	Chief Information Security Officer	022 - 3355 1122 / 1860 123 1122	<a href="mailto:ciso@icicisecurities.com">ciso@icicisecurities.com</a>