

Cloud managed services



How can you benefit from HCLTech managed services?

- One Stop Shop for Hybrid and Multi-Cloud
- Optimization through Automation First approach
- Innovation through AIOps Solutions
- Best Practices for a Secured and Compliant Environment
- Shift Left Approach with GenAI
- SLA and KPI Based support
- Flexible Commercial Models



Are you facing these challenges?

- Traditional operating model
- Delay due to legacy approval workflow
- Basic Automation in silos
- Higher MTTR (Mean Time to Resolve)
- Reactive and human-intensive root cause analysis
- High cloud costs, overspending, unpredictable bills
- Ensuring the cloud is driving actual business results
- Dealing with changes in skills and responsibilities
- Managing Security and compliance
- Lower CSATs

HCLTech manage services differentiator



Expert support

Battle-tested team of technology experts to deliver 24x7 support for business-critical environment

ITIL processes made suitable for Agile and DevOps ways of working

Keeping systems secured and compliant



AIOPs led operations

Industry leading HCLTech AIOPs framework to simplify and transform enterprise IT operations

Enables resilient, predictive and always-on digital services

Reduces noise and highly automate the task to reduce manual intervention



DevOps embedded

Establish and manage operations with DevOps practices and tools

Everything as code (infrastructure, configuration, policy, security and more)

Enabling catalogue-based self-service for provisioning and de-provisioning of services



SRE first

Apply SRE principle to quickly recover large scale production environment

Carefully crafted SLOs and observability

Error budget management
toil reporting



FinOps enabled

Optimize cloud consumption using data-driven decisions in capacity planning

Identify, assess and optimize cloud costs and maximize savings and return on cloud investments

Operating model that embeds cloud-spend awareness



Structured governance

Reinforced through robust governance processes.

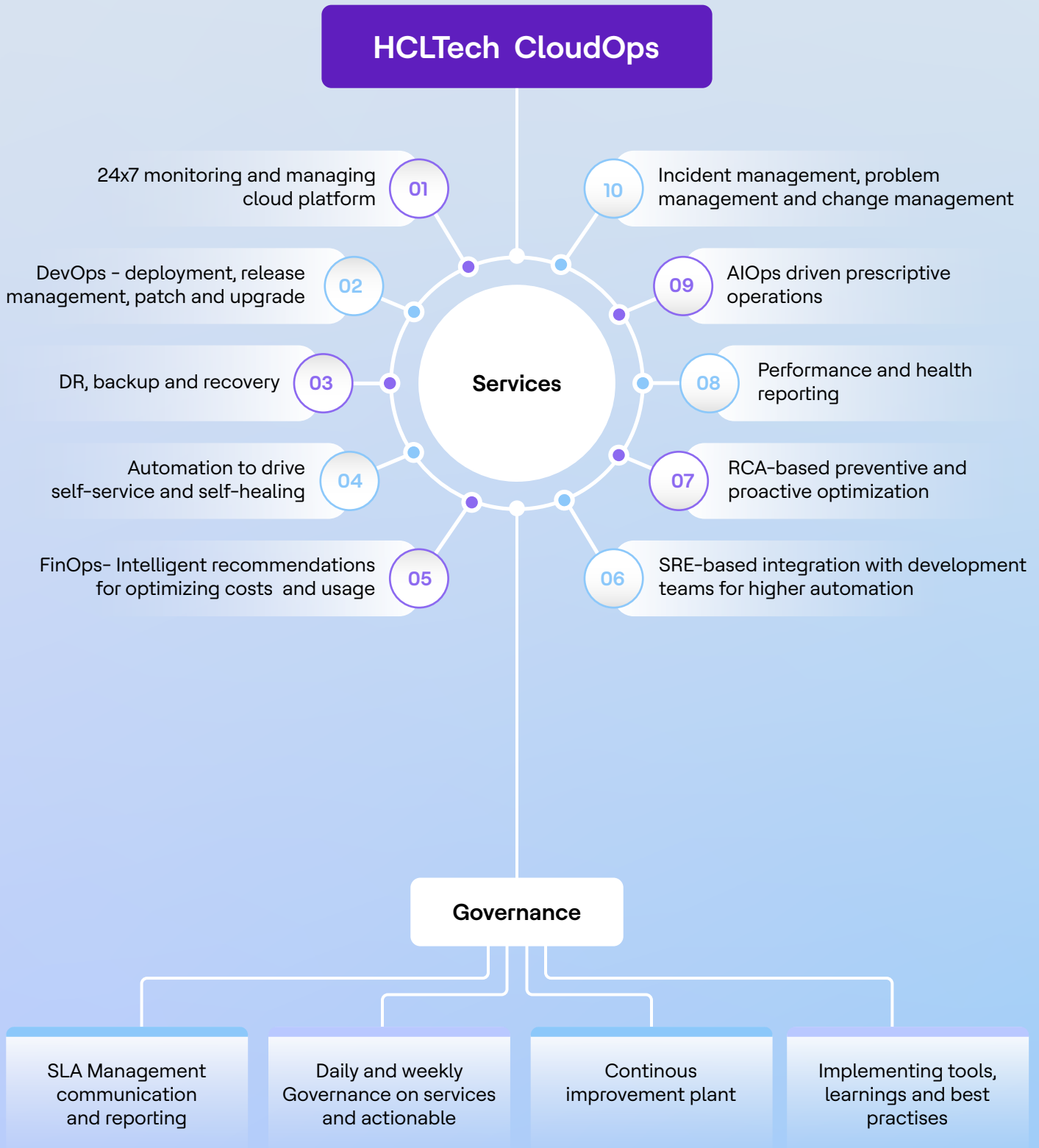
Multi cloud governance dashboard

Performance and health reports

Trends and analytics



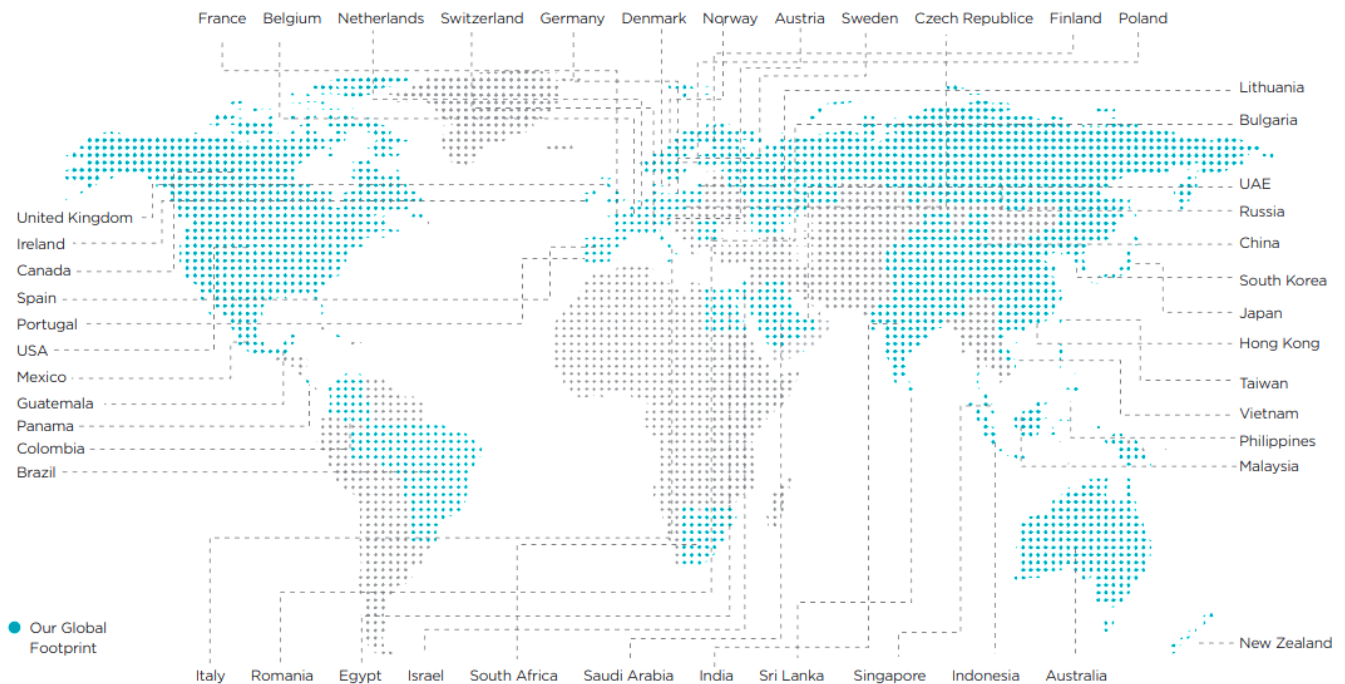
The solution



Our geo presence

60 countries, 163 nationals. One HCLTech

Over 215 delivery centers and 60 innovation labs across the world



Our credentials on Google Cloud



9/10

Average CSAT score



70+

IPs and accelerators



18000+

Google trained professionals



6500+

Google cloud certified



300+

Projects delivered



Certified

Partner for Google managed services



100+

Expertise badges



3

Global cloud native labs



Recognized

By Everest, Forrester, Gartner, ISG etc.

Write to us at: HCLGoogleBU@hcl.com

Visit us at: www.hcltech.com/google-cloud-ecosystem

HCLTech Google Cloud Ecosystem



HCLTech | Supercharging Progress™

HCLTech is a global technology company, home to more than 223,400 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG and Public Services. Consolidated revenues as of 12 months ending June 2023 totaled \$12.8 billion. To learn how we can supercharge progress for you, visit hcltech.com.

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