Chrome Enterprise Recommended

GENESYS™

Chrome Enterprise Recommended *Genesys* Solution Overview

**Cloud call center software powering personalized experiences your customers will love.**

Customer experience is key in driving customer loyalty, market share and profitable revenue growth. Because one-third of customers would consider switching to the competition after just one bad experience, delivering exceptional CX is now the top priority of most leading organizations.

With the all-in-one contact center solution from Genesys, know your customer and have the relevant context to engage when it matters with the exact right help. Using ChromeOS, you can easily and securely create customer and agent experiences that effortlessly blend self-service and human resources by easily integrating AI, natural language processing and other digital services.

Discover the benefits

Go beyond call handling to drive customer loyalty, market share and profitable revenue growth

- Genesys Cloud CX™ delivers the fastest time to value to create fluid conversations across digital and voice channels.
- Genesys Multicloud CX™ is the only contact center solution that provides limitless orchestration.
- Genesys DX™ brings human intuition to an always-on digital customer engagement.
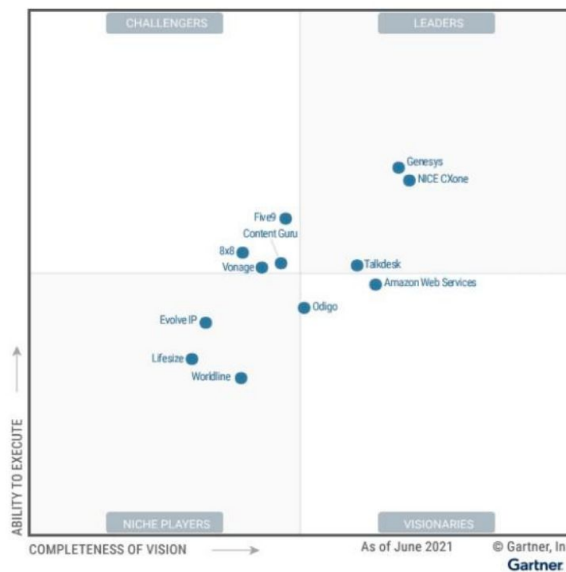
→ **Learn more about Genesys**

Genesys recognized by Gartner® as a [Leader in the August 2021 Magic Quadrant™ for Contact Center as a Service](#)