Chrome Enterprise Recommended solution overview with Five9

Five9 for ChromeOS, a simple and secure solution for your Contact Center

Whether your contact center is centrally located, or your agents and supervisors are working remotely, an easy to deploy and secure contact center desktop solution is imperative.

Due to the pandemic, sending agents and supervisors home has become commonplace. Five9 has in fact seen a significant increase in the use of Google ChromeOS devices over the last 18 months. The Five9 WebRTC solution, which is compatible with ChromeOS devices, has made this transition as seamless as
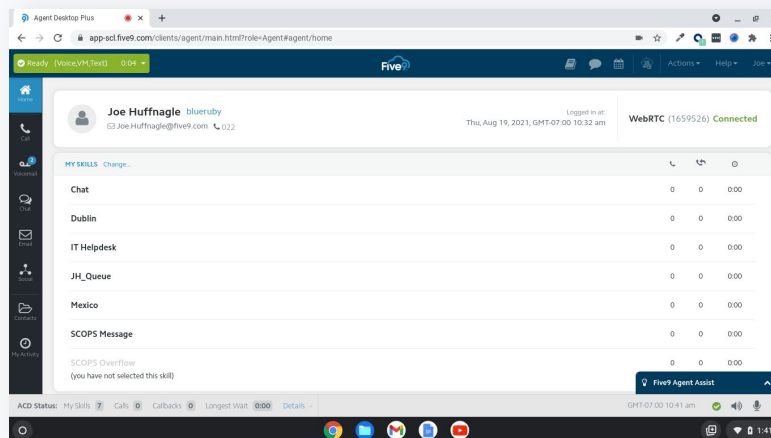
possible for many companies, allowing their contact center service to remain impactful and uninterrupted.

Google certification of the Five9 Intelligent Cloud Contact Center with Google ChromeOS devices provides companies peace of mind that the solution will just work. Google Chrome browser is ubiquitous enough that the learning curve for agents is minimal allowing for efficient deployments with easy onboarding of new agents.

Discover the benefits

Confidently deploy contact center desktop applications on ChromeOS devices

- The Five9 WebRTC solution provides agents or supervisors with an audio solution that is embedded directly in Chrome browser. It requires no software or Chrome extension installation or confusing software upgrades. This means the experience is completely seamless, requiring no specific training or support.

- In addition to its ease of use, WebRTC natively encrypts audio calls, ensuring customer calls are perfectly secure.

- Similarly, ChromeOS is designed to be simple to use and secure, thus providing an affordable solution that can be quickly deployed to remote home-based agents.

Five9 Agent Desktop Plus on a ChromeOS device

- For companies that want a secure and dependable solution for their contact centers whether on site or remote, the combination of Five9 with ChromeOS devices is the right choice.

→ [Learn more about Five9 and ChromeOS](#)