Flexible, simple, effective technology that enables agents to work from home.
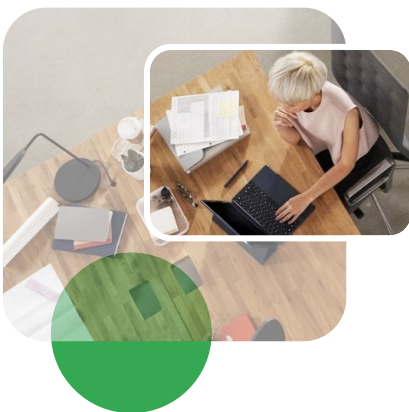
RingCentral

With RingCentral, your business can provide the service customers expect with a fully remote support team. RingCentral's cloud-based platform provides agents with the tools they need to work from anywhere to support customers and stay connected.

RingCentral customer engagement

RingCentral's tightly integrated suite of offerings make it easy for any size organization to take control of their customer experience on any channel, all while improving agent performance. Connect customers with the right agents, enable quick access to experts across the organization through team messaging, and integrate seamlessly with hundreds of business intelligence apps, to deliver a smoother support experience across all channels.

4 ways RingCentral and Chrome Enterprise empower agents to work from home

1 **Born in the cloud for easy deployment and management**

Leverage RingCentral Contact Center WebRTC voice delivery directly to agent laptops, and remove the need for additional hard phones to work from home. With Chrome Enterprise, IT admins can manage devices and users from anywhere directly from the Google admin console. Easily enforce policies, configure device settings, provide access to VPNs, and force install Chrome apps and extensions and more, across Chrome devices and Chrome Browser.

2 **Maintain business continuity when deploying Chromebooks with RingCentral Contact Center**

Quickly deploy Chrome devices with cloud-based profiles that download users' policies, apps, settings, and bookmarks, with no imaging required. That way, the agent has minimal downtime in productivity.

3 **Collaborate easily from any location**

RingCentral UCaaS solution offers a truly collaborative environment to support at-home agents when information needs to flow freely across the organization.

4 **Seamless communications across the company**

With RingCentral team messaging, at-home agents can leverage the needed to chat with other agents on the team. Use the presence-enabled directory integration to transfer calls to subject matter experts, improving first call resolution and customer satisfaction.

→ Learn more about RingCentral