## WF-2530



# **Quick Guide**

Your WF-2530	2
Using Special Papers	4
Placing Originals for Copying, Scanning, or Faxing	6
Copying a Photo or Document	8
Printing From Your Computer	9
Scanning a Document or Photo	3
Faxing a Document	6
Maintaining Your Product	1
Solving Problems	6
Notices	2



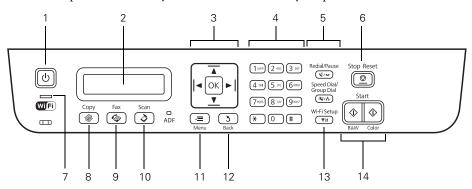
## **Your WF-2530**

After you set up your WF-2530 (see the Start Here sheet), turn to this Quick Guide and your online *User's Guide* for instructions on using your product.

Features	Where to find information
Copy, scan, and fax from the easy-to-use control panel	See this <i>Quick Guide</i> for the basics. See the online <i>User's Guide</i> for details.
Wireless printing and scanning from mobile devices with EPSON Connect™	See www.epson.com/connect.
Easy Wi-Fi networking	See the online <i>User's Guide</i> .
Extra-high capacity ink cartridges	See this <i>Quick Guide</i> for installation instructions.
Advanced paper handling with Automatic Document Feeder	See this <i>Quick Guide</i> or the online <i>User's Guide</i> for paper loading instructions.

## **Using the Control Panel**

The control panel makes it easy to use all the features of your product.



**Note:** To turn off the "beep" heard when you press a button, press the **⊗** Copy button to select copy mode, press Æ Menu, press ▲ or ▼ to select Maintenance, then press OK. Select Sound, then select Off and press OK. If you turn off the sound, the dialing sound made when you transmit a fax is also turned off.

Number	Description
1	Turn the product on or off
2	View menus and status on the LCD Screen
3	Use the arrow keys and <b>OK</b> button to navigate menus

Number	Description
4	Enter numbers, letters, and symbols
5	Select fax dialing settings
6	Stop printing/copying/scanning/faxing or reset settings
7	View wireless network status
8	Access your product's Copy mode
9	Access your product's Fax mode
10	Access your product's Scan mode
11	Display detailed settings for each mode
12	Cancel/return to the previous menu
13	Select Wi-Fi settings
14	Start printing/copying/scanning/faxing

# **Using Special Papers**

Epson offers a wide array of high quality papers, making it easy to maximize the impact of your photos, presentations, and creative projects.

You can purchase genuine EPSON ink and paper at EPSON® Supplies Central® at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an EPSON authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Paper name	Size	Part number	Sheet count
EPSON Bright White Paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041586	500
EPSON Brochure & Flyer Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S042384	150
EPSON Ultra Premium Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041341	50
EPSON Premium Presentation Paper	8 × 10 inches (203 × 254 mm)	S041467	50
Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041257 S042180	50 100
EPSON Premium Presentation Paper Matte Double-sided	Letter (8.5 × 11 inches [216 × 279 mm])	S041568	50
EPSON Presentation Paper Matte	Letter (8.5 × 11 inches [216 × 279 mm])	S041062	100
	Legal (8.5 × 14 inches [216 × 356 mm])	S041067	100
EPSON Ultra Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S042181 S042174	60 100
	5 × 7 inches (127 × 178 mm)	S041945	20
	8 × 10 inches (203 × 254 mm)	S041946	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042182 S042175	25 50
EPSON Premium Photo Paper	4 × 6 inches (102 × 152 mm)	S041982	40
Semi-gloss	Letter (8.5 × 11 inches [216 × 279 mm])	S041331	20
EPSON Premium Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041808 S041727	40 100
	5 × 7 inches (127 × 178 mm)	S041464	20
	8 × 10 inches (203 × 254 mm)	S041465	20
	Letter (8.5 × 11 inches [216 × 279 mm])	S042183 S041667	25 50

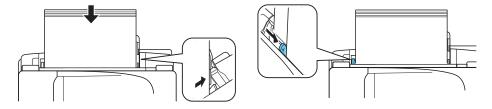
Paper name	Size	Part number	Sheet count
EPSON Photo Paper Glossy	4 × 6 inches (102 × 152 mm)	S041809 S042038	50 100
	Letter (8.5 × 11 inches [216 × 279 mm])	S041141 S041649 S041271	20 50 100
EPSON Photo Quality Self-adhesive Sheets	A4 (8.3 × 11.7 inches [210 × 297 mm])	S041106	10
EPSON Iron-on Cool Peel Transfer paper	Letter (8.5 × 11 inches [216 × 279 mm])	S041153	10

Note: Media availability varies by country.

For detailed paper loading instructions, see the Start Here sheet or online User's Guide.

#### For best results:

- Fan and align the edges of the paper before loading.
- Load paper against the right edge guide with the printable side faceup; it is usually whiter or brighter. (Load letterhead or pre-printed paper top edge first.)
- Always load paper short edge first and make sure the left edge guide is against the paper as shown.



If you use paper with binder holes, only use letter-, A4-, or legal-size and load only one sheet at a time.

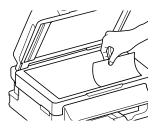
# Placing Originals for Copying, Scanning, or Faxing

Before you copy, scan, or fax, place your documents on the scanner glass or in the Automatic Document Feeder (ADF). Place photos on the scanner glass only and not in the ADF.

## **Using the Scanner Glass**

You can place a photo or a document up to letter-size (or A4-size) on the scanner glass.

Raise the document cover.

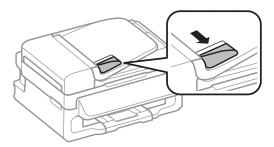


- Place your original facedown on the front right corner of the scanner glass, with the 2. top of your original against the right side.
- 3. Close the cover gently so you don't move your original.

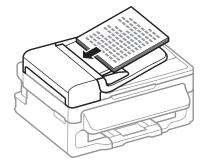
## **Using the Automatic Document Feeder**

You can place up to 30 sheets of letter- or A4-size paper or 10 sheets of legal-size paper at a time. Load only plain paper in the ADF.

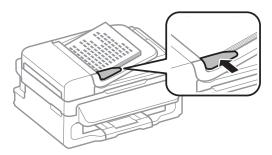
Move the edge guide outward.



- Fan the originals, then tap them on a flat surface to even the edges. 2.
- 3. Insert the originals faceup, top edge first. The ADF light on the control panel turns on.



Slide the edge guide against the originals, but not too tight.

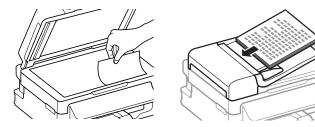


# Copying a Photo or Document

Follow the steps in this section to copy black-and-white or color documents.

If you use the Automatic Document Feeder (ADF), you can copy up to 30 sheets of letteror A4-size paper or 10 sheets of legal-size paper at a time. Load only plain paper in the ADF.

- Load paper in the sheet feeder. 1.
- Place your original document on the scanner glass, or load your documents in the ADF (see page 6).



- 3. Press the **©** Copy button.
- 4. Press ▲ or ▼ or use the numeric keypad to select the number of copies you want (up to 99).
- 5. To change the layout, press **⋈** Menu, then press OK.
- Press ▲ or ▼ to select With Border to leave a small margin around the image or Borderless (when copying photos onto photo paper) to expand the image all the way to the edge of the paper (slight cropping may occur). Then press OK.
- To change paper type, paper size, or any other print settings, press ▲ or ▼ to select the setting, then press OK. Press  $\triangle$  or  $\nabla$  to select an option, then press OK.

Note: Not all Paper Type, Paper Size, Layout, and Quality settings may be available depending on the options you choose. See the online *User's Guide* for details.

To clear copy settings, press ♥ Stop/Reset.

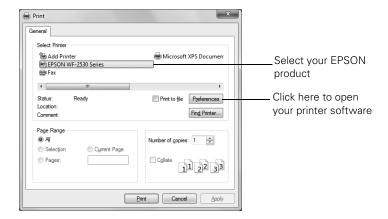
- After you finish selecting settings, press  $\rightleftharpoons$  Menu to exit the settings menu.
- Press the B&W or Color ♦ Start button to begin copying. To cancel copying, press 9.

# **Printing From Your Computer**

This section describes the basic steps for printing from a Windows® or Mac computer. For detailed instructions on printing, see the online *User's Guide*.

## **Printing in Windows**

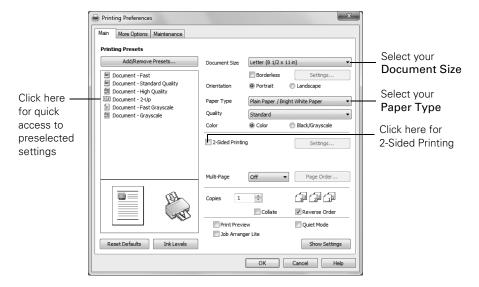
Select the print command in your application.



Make sure your EPSON product is selected, then click the Preferences or Properties button.

(If you see a Setup, Printer, or Options button, click it. Then click Preferences or Properties on the next screen.)

On the Main tab, select the basic print settings. Make sure you choose the correct Paper Type setting for the paper you are using (see page 12 for details).



Tip: For quick access to the most common settings, select one of the Printing Presets on the left side of the screen. You can delete these presets or create your own by clicking the Add/Remove Presets button.

For more printing options, click the More Options tab.

Note: For more information about print settings, click Help or see your online User's Guide.

- 5. Click OK to save your settings.
- 6. Click **OK** or **Print** to start printing.

## **Printing With a Mac**

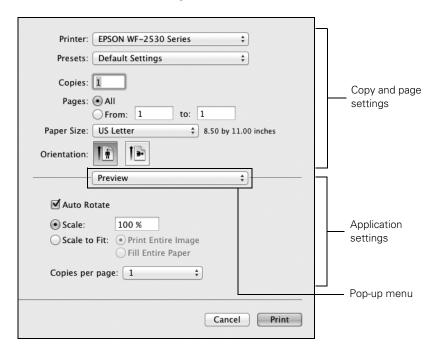
Follow the steps below to print from Mac OS X.

- Open the File menu and select Print. 1.
- 2. Select your EPSON product as the Printer setting.

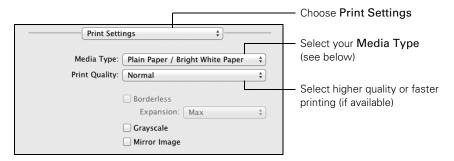


- Click the arrow or **Show Details** to expand the print window, if necessary. 3.
- 4. Select basic copy and page settings. For borderless printing, choose a Paper Size setting with a Borderless option. You can also select a custom setting to create a custom paper size.

Note: If the setting you want isn't shown (for example, Scale), check for it in your application before printing. Or select your application from the pop-up menu in this window and check if the setting is available.



Choose Print Settings from the pop-up menu, and select the following print settings: 5.



- Choose any other printing options you may need from the pop-up menu. See the online User's Guide for details.
- Click Print. 7.
- To monitor your print job, click the printer icon in the Dock. 8.

## Selecting the Correct Paper Type

Select the correct Paper Type (Windows) or Media Type (Mac OS X) setting in your printer software so the ink coverage can be adjusted accordingly.

For this paper/media	Select this setting
Plain paper EPSON Bright White Paper EPSON Presentation Paper Matte EPSON Photo Quality Self-adhesive Sheets EPSON Iron-on Cool Peel Transfer paper	Plain Paper/Bright White Paper
EPSON Ultra Premium Photo Paper Glossy	Ultra Premium Photo Paper Glossy
EPSON Premium Photo Paper Glossy	Premium Photo Paper Glossy
EPSON Photo Paper Glossy	Photo Paper Glossy
EPSON Premium Photo Paper Semi-gloss	Premium Photo Paper Semi-Gloss
EPSON Premium Presentation Paper Matte EPSON Premium Presentation Paper Matte Double-sided EPSON Ultra Premium Presentation Paper Matte EPSON Brochure & Flyer Paper Matte Double-sided	Premium Presentation Paper Matte
Envelopes	Envelope

## Scanning a Document or **Photo**

You can use your product to scan original documents and photos and save them on your computer.

Note: For detailed scanning instructions, see the online User's Guide.

## Quick Scanning With the Scan Button

Use the Scan button to quickly scan a document or photo and save it on your computer. You can even scan a photo and have it automatically included in an email message.

- 1. Place your original document or photo as shown on page 6.
- Press the Scan button. 2..
- Press  $\triangle$  or  $\nabla$  to select one of the following options:
  - Scan to PC automatically creates a JPG image and saves it to your computer; ideal for scanning photos.
  - Scan to PC (PDF) automatically creates a PDF file and saves it to your computer; ideal for scanning documents.
  - Scan to PC (Email) automatically scans a photo, resizes it, launches your email application, and attaches a JPG image to a new outgoing message. This works with MAPI-type email such as Microsoft® Outlook or Windows Live Mail, but not web-based email such as Gmail.
  - Scan to PC (WSD) lets you manage network scanning in Windows 7 or Windows Vista® (English only). To use this feature, you must first set up WSD (Web Services for Devices) on the computer you want to scan to.
- Do one of the following:
  - If your printer is connected directly to your computer with a USB cable, press OK to select USB Connection.
  - If your printer is connected to a wireless network, press ▲ or ▼ until you see your computer name, then press OK.

Once your image is scanned, you see its icon on your computer screen, or as an attachment in your email application.

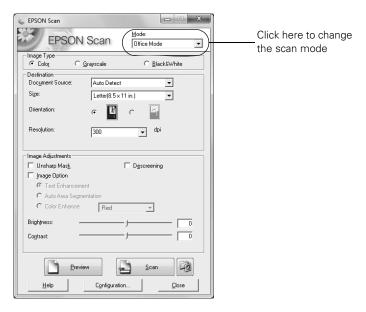
## Scanning With EPSON Scan Software

You can scan original documents and photos and save them as files on your computer using the EPSON Scan software. You can also launch EPSON Scan from any TWAINcompliant application.

Note: For Mac OS X 10.6/10.7, see "Scanning With Mac OS X 10.6/10.7" on page 15.

- Place your original document or photo as shown on page 6.
- Do one of the following to start EPSON Scan:
  - Windows: Double-click the EPSON Scan icon on your desktop.
  - Mac OS X 10.5: Double-click EPSON Scan in Applications > Epson Software.
  - To scan from an application, start your application. Then open the File menu, choose Import or Acquire, and select your product.

EPSON Scan opens in Office Mode the first time you use it. (You can change the scan mode using the Mode selector in the upper right corner.)



Note: You cannot use Home mode to scan with the Automatic Document Feeder.

3. Click Scan. The image is scanned and you see its icon in the folder you have selected.

## Scanning With Mac OS X 10.6/10.7

You can scan original documents and photos and save them as files on your computer.

- 1. Place your original document or photo as shown on page 6.
- 2. Open an image editing application such as Image Capture and select your product from the DEVICES or SHARED list, if necessary.
- 3. In the Mode pop-up menu, select the setting indicating where you placed your original.
- 4. If you would like to select scan settings, such as Color Restoration and file save settings, click Show Details.
- 5. In the Scan To pop-up menu, select the folder in which you want to save your image.
- 6. Click Scan to begin scanning. Your image is saved to the folder you selected.

**Note:** With Mac OS X 10.6 or 10.7, in addition to scanning with Image Capture, you can download and install EPSON Scan scanning software. EPSON Scan provides additional image adjustment and photo correction features for enhancing scanned images, and provides an interface for TWAIN-compliant OCR scanning software, such as ABBYY® FineReader®. To download EPSON Scan, visit Epson's driver download site **epson.com/support** (U.S.) or **epson.ca/support** (Canada).

## **Faxing a Document**

Your product lets you send faxes by entering fax numbers or selecting entries from a speed dial or group dial list. If you use the Automatic Document Feeder (ADF), you can fax up to 30 sheets of letter- or A4-size paper or 10 sheets of legal-size paper at a time. Load only plain paper in the ADF.

Note: You can also send or receive a fax from your computer using the Epson FAX Utility. For more information, see the online User's Guide.

Breakdown or repair of this product may cause loss of fax data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your fax data and settings.

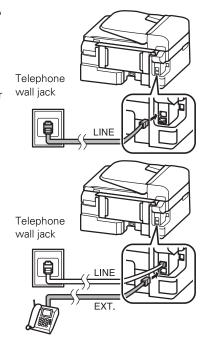
This product allows you to store names, telephone numbers, and fax data in its memory even when the power is turned off. Use the following procedure to erase the memory if you give away or dispose of the product: Select \≡ Menu > Restore Default Settings > Reset All Settings. This procedure will erase all of your network settings and fax data.

## Connecting a Phone or Answering Machine

Connect the phone cable from the wall jack to the LINE port on the back of the product.

Note: If you're connecting the product to a DSL phone line, you must plug a DSL filter into the wall jack or you won't be able to use the fax or telephone equipment. Contact your DSL provider for the necessary filter.

To use a telephone or answering machine, you need a second phone cable. Connect one end of the cable to the telephone or answering machine, and connect the other end to the EXT. port on the back of the product.



In Auto Answer mode, if the incoming call is a fax and you pick up the phone or the answering machine answers, the product automatically begins receiving the fax. If the other party is a caller, the phone can be used as normal or a message can be left on the answering machine.

Note: Any phone or answering machine must be connected to the EXT. port for your product to detect an incoming fax call when the phone is picked up. Epson cannot guarantee compatibility with VoIP, cable phone systems, or fiberoptic digital services such as FiOS™.

## **Setting Up Fax Features**

Before sending or receiving faxes, you should create a fax header and select the number of rings before the fax answers.

Note: To select other settings or use the Epson FAX Utility, see the online User's Guide.

## Entering Fax Header Information

You should enter your name and phone number in the fax header before sending faxes so that recipients can identify the origin of the fax.

Note: Some fax machines automatically reject incoming faxes that do not include header information.

If you leave your product unplugged for a long period of time, the date and time settings may get lost. See the online *User's Guide* for instructions on resetting them.

#### **Entering Your Sender Name**

- 1. Press the **♦** Fax button, then press **Æ** Menu.
- 2. Press  $\triangle$  or  $\nabla$  to select Fax Settings, then press OK.
- 3. Press  $\triangle$  or  $\nabla$  to select Header, then press OK.
- 4. Press OK to select Fax Header.
- Use the numeric keypad to enter your sender name or 5. other header information (see "Using the Keypad to Enter Numbers and Characters" on page 18). You can enter up to 40 digits.
- When you're done, press **OK** to return to the Fax Header screen.





#### **Entering Your Phone Number**

- From the Fax Header screen, press ▲ or ▼ to select Your Phone Number, then press **OK**. You see the phone number input screen.
- 2. Use the numeric keypad to enter your phone number (up to 20 digits).
- When you're done, press OK. 3.
- 4. Press  $\rightleftharpoons$  Menu to exit the Fax Settings menu.

#### Using the Keypad to Enter Numbers and Characters

When entering phone numbers and text in Fax mode, follow these guidelines:

- To enter a fax number, use the numeric keypad. Press the \(\mathbb{C}/\subseteq Redial/Pause\) button to insert a pause symbol (−) when a pause is required during dialing. Press > to enter a space or ◀ to delete a character.
- To enter characters, press a keypad button repeatedly to switch between uppercase, lowercase, or numbers. Press 1 to enter symbols. Press ▶ to enter a space or ◀ to delete a character.

## Selecting the Number of Rings to Answer

If you connected an answering machine and it is set to pick up on the fourth ring, you should set the product to pick up on the fifth ring or later:

- Press the **♦** Fax button, then press **Æ** Menu.
- 2. Press ▲ or ▼ to select Fax Settings, then press OK.
- 3. Press ▲ or ▼ to select Communication, then press OK.
- Press ▲ or ▼ to select Rings to Answer, then press OK. 4.
- 5. Press ▲ or ▼ or use the numeric keypad to select the number of rings, then press OK. Select more rings than you use for the answering machine.
- 6. Press  $\Leftarrow$  Menu to exit the Fax Settings menu.

## Sending a Fax From the Control Panel

You can send a fax by manually entering a fax number, as described below.

**Note:** To dial the number using a telephone, by redialing, or by selecting from your speed dial list, see the next section. To send a fax from your computer using the Epson FAX Utility, see your online User's Guide.

- Press the Fax button. 1.
- 2.. Place your original(s) for faxing (see page 6).
- 3. Use the numeric keypad to enter the fax number (see "Using the Keypad to Enter Numbers and Characters" on page 18). You can enter up to 64 digits.
- To change fax settings, press **Æ** Menu and select settings as necessary. When you're done, press **Æ** Menu again.
- 5. Press the B&W or Color  $\diamondsuit$  Start button to send your fax. If you are prompted, select where you placed your document (ADF or scanner glass).

Note: If the recipient's fax machine prints only in black and white, your fax is automatically sent in black and white even if you select color.

- If you are scanning with the ADF, your document is automatically scanned and faxed.
- If you place your document on the scanner glass, you see this screen after the first page is scanned:

Add another page 1:Yes 2:No

- If you need to fax additional pages, place your original on the scanner glass or in the ADF. Then press 1 to continue. If you do not need to fax another page, press 2. Your document is faxed.
- If the fax number is busy, you see a redialing message and the product redials after one minute. To redial immediately, press \(\mathbb{C}/\simp \text{Redial/Pause}.\)

To cancel faxing, press ♥ Stop/Reset at any time.

### Other Ways to Dial a Fax Number

Here are some other ways you can dial a fax number:

- Press the V/ Redial/Pause button to redial the last fax number you used.
- To use a speed dial entry, press the \subseteq /s. Speed Dial/Group Dial button once, select or type the number of a speed dial entry, and press OK.

Note: For more information on setting up speed dial entries, see the online User's Guide.

To use a group dial entry, press the \ \ Speed Dial/Group Dial button twice, select or type the number of a group dial entry, and press OK.

Note: For more information on setting up group dial entries, see the online User's Guide.

If you've connected a telephone to the product, dial the number from the phone. Select Send, then press the B&W or Color ♦ Start button.

Note: Don't hang up the phone until you begin transmitting the fax.

If you turn off the product, the following data stored in the product's temporary memory will be lost: received faxes that haven't yet been printed, faxes scheduled to be sent later, and faxes being retransmitted automatically.

## **Receiving Faxes**

Before receiving faxes, make sure you load plain paper and select the correct settings for the paper you've loaded. Also, enable the Auto Answer feature if you would like to receive faxes automatically.

- 1. Press the **♦** Fax button, then press **★** Menu.
- 2. Press ▲ or ▼ to select Fax Settings, then press OK.
- 3. Press ▲ or ▼ to select Send/Receive Setup, then press OK.
- 4. Press ▲ or ▼ to select Paper Size, then press OK.
- 5. Press  $\triangle$  or  $\nabla$  to select the paper size you loaded, then press OK.

Note: If the incoming fax is larger than the paper you loaded, it is reduced to fit or printed on multiple pages, depending on the Auto Reduction setting you select.

- To receive faxes automatically, press ▲ or ▼ to select Auto Answer, press OK, press **△** or **▼** to select **On**, then press **OK** again.
- Press  $\rightleftharpoons$  Menu when done.

Note: To change the number of rings before the product answers, see page 18.

If you run out of paper during printing, you see an error message. Load more paper and press **OK** to continue.

To receive faxes manually, turn off the Auto Answer feature and follow these steps:

- 1. When your telephone rings, lift the phone off the hook.
- 2. Press 2 to select Receive, then press 1 to select Yes.
- After all the pages are received, replace the phone on the hook. 3.
- 4. Press **OK** to print the fax.

## **Maintaining Your Product**

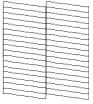
Follow the instructions in this chapter to check and clean the print head nozzles, check ink levels, and replace ink cartridges. If you need to align the print head, see the online User's Guide.

Caution: To keep your product looking like new, don't place anything on top of the cover or use it as a writing surface. If you need to clean the cover, use only a soft, nonabrasive microfiber-type cloth.

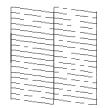
## Checking the Print Head Nozzles

If your printouts are faint or have gaps in them, some of the nozzles in the print head may be clogged or ink may be running low in one or more of the ink cartridges. Follow the steps below to check the print head nozzles.

- Load a few sheets of letter- or A4-size paper in the sheet feeder.
- 2. Press the  $\neq =$  Menu button.
- 3. Press ▲ or ▼ to select Maintenance, then press OK.
- 4. Press  $\triangle$  or  $\nabla$  to select Nozzle Check, then press the Color  $\diamondsuit$  Start button.
- 5. Check the nozzle check pattern that prints to see if there are gaps in the lines.



Nozzles are clean



Nozzles need cleaning

If there are no gaps, the print head is clean. Press 1 to select Finish. If there are gaps or the pattern is faint, press 2 to select Head Cleaning and clean the print head (see page 22).

## Cleaning the Print Head

If print quality has declined and the nozzle check pattern indicates clogged nozzles, you can clean the print head. Print head cleaning uses ink, so clean it only if necessary.

Note: You cannot clean the print head if an ink cartridge is expended, and may not be able to clean it when a cartridge is low. You must replace the cartridge first (see page 24).

- Load a few sheets of letter- or A4-size paper in the sheet feeder.
- 2.. Press the  $\neq =$  Menu button.
- 3. Press ▲ or ▼ to select Maintenance, then press OK.
- Press  $\triangle$  or  $\nabla$  to select Head Cleaning, then press the Color  $\diamondsuit$  Start button. Cleaning takes a few minutes. When it's finished, you see a message on the LCD

screen. Caution: Never turn off the product during head cleaning or you may damage it.

Press 2 to run a nozzle check and confirm that the print head is clean.

Note: If you don't see any improvement after cleaning the print head four times, leave the product on and wait at least six hours to let any dried ink soften. Then try cleaning the print head again. If quality does not improve, one of the ink cartridges may need to be replaced. If that doesn't help, contact Epson as described on page 31.

If you do not use your product often, it is a good idea to print a few pages at least once a month to maintain good print quality.

## **Checking Ink Levels**

If an ink cartridge is expended, you see a message on your product's LCD screen:

You need to replac Press 🔞.

**Note:** Printing stops when an ink cartridge is expended. If a color cartridge is expended, you may be able to continue printing temporarily with black ink; see the online User's Guide for more information. If the black cartridge is expended, you must replace it to continue printing.

You can check the ink levels using the procedure below. The ink levels displayed are approximate. To check the ink levels with your Windows or Mac OS X software, see the instructions in your online User's Guide.

- Press the **Æ** Menu button. 1.
- 2. Press ▲ or ▼ to select Maintenance, then press OK.
- Press ▲ or ▼ to select Ink Levels, then press OK.



4. The ink cartridge status is displayed. See page 24 to replace a cartridge, if necessary.

In Windows, a window may appear on your computer screen if you try to print when ink is low. This window can optionally display ink offers and other updates from Epson.

Note: To disable checking for ink offers or updates from Epson, see the instructions in your online User's Guide.

## **Purchasing EPSON Ink Cartridges**

You can purchase genuine EPSON ink and paper at EPSON Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an EPSON authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

Use the following list when you order or purchase new ink cartridges:

Ink color	Standard-capacity	High-capacity
Black	200	200XL
Cyan	200	200XL
Magenta	200	200XL
Yellow	200	200XL

Note: We recommend that you use genuine EPSON cartridges and do not refill them. The use of other products may affect your print quality and could result in product damage.

Yields vary considerably based on images printed, print settings, paper type, frequency of use, and temperature. For print quality, a small amount of ink remains in the cartridge after the "replace cartridge" indicator comes on. The cartridges included with the printer are designed for printer set up and not for resale. After some ink is used for priming, the rest is available for printing.

For best printing results, use up a cartridge within six months of opening the package and before the expiration date on the cartridge box.

Store ink cartridges in a cool, dark place. If cartridges have been exposed to cold temperatures, allow them to warm up to room temperature for at least 3 hours before using them.

## Replacing Ink Cartridges

Make sure you have a new ink cartridge before you begin.

**Caution:** Do not open ink cartridge packages until you are ready to install the ink. Cartridges are vacuum packed to maintain reliability.

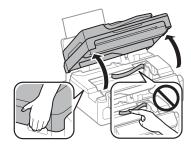
Leave the expended cartridge installed until you have obtained a replacement, or the ink remaining in the print head nozzles may dry out.

- 1. Turn on the product.
- If an ink cartridge is expended, you see a message on the 2. LCD screen indicating which color to replace. Note which cartridges need to be replaced and press OK.

You need to replac Press 🚳.

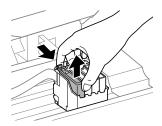
If you're replacing a cartridge before you see a message on the LCD screen, press the Menu button, press ▲ or ▼ to select Maintenance, press ▲ or ▼ to select Ink Cartridge Replacement, then press OK.

3. Lift up the scanner unit.



**Caution:** Do not touch the flat white cable inside the product.

Squeeze the tab on the cartridge and lift it up. Dispose of it carefully. Do not take the used cartridge apart or try to refill it.



Warning: If ink gets on your skin, wash it off with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets in your mouth, spit it out and see a doctor right away.

5. Before you open the new cartridge package, shake it gently four or five times. Then remove it from the package.



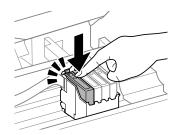
Caution: Do not touch the green chip or the small window on the ink cartridge. This can damage the cartridge.

6. Remove the yellow tape from the side of the ink cartridge.



Caution: Do not remove any other labels or seals, or ink will leak.

Insert the new ink cartridge into the holder and push it down until it clicks into place.



- 8. Lower the scanner unit.
- Press OK to begin charging the ink. This takes about 1 1/2 minutes. When you see a completion message on the LCD screen, ink charging is finished.

Caution: Never turn off the product while ink is charging or you'll waste ink. If you see an ink replacement message on the LCD screen, press OK and press down all the cartridges securely. Then press OK again. If you remove a low or expended ink cartridge, you cannot reinstall and use the cartridge.

**Note:** If you replaced a cartridge while copying a document or photo, cancel printing and make sure your original is still placed correctly on the document table. Then copy your original again.

# Solving Problems

If you have a problem with your EPSON product, check the messages on the LCD screen to diagnose the cause. You can also check the basic troubleshooting suggestions below, or see your online *User's Guide* for more detailed help.

Note: Breakdown or repair of this product may cause loss of fax and network data and settings. Epson is not responsible for backing up or recovering data and settings during or after the warranty period. We recommend that you make your own backup or print out your fax and network data and settings.

### **Network Problems**

**Note:** For more detailed network instructions, see your online *User's Guide*.

- Try connecting to the router or access point with your computer or another device to confirm that it is working correctly.
- Try resetting the router (turn it off and then on), then try to connect to it again.
- Print a Network Status Sheet (see page 28). Verify that the network settings are correct and check the signal strength. If it is poor, try moving the product closer to your router or access point. Avoid placing it next to a microwave oven, 2.4 GHz cordless phone, or large metal object such as a filing cabinet. Try moving the product to a different location.
- If your wireless router doesn't broadcast its network name (SSID), see your online User's Guide for instructions on manually entering your wireless network name. If your wireless router or access point has wireless security enabled, you will also need to know what kind of security it is using.
- Make sure there aren't any access restrictions (such as MAC address filtering) set on the wireless router. If access restrictions are set, register the product's MAC address on the router. Print a Network Status Sheet (see page 28) to obtain the MAC address. Then see your router's manual for instructions.
- If your wireless router has security enabled, make sure you entered the WEP key or WPA passphrase correctly.
- Disable the firewall temporarily to see if that may be causing the problem. Contact your firewall manufacturer for assistance.
- Make sure your firewall or security software is not set to block port 3629 (TCP/ UDP). Contact your firewall manufacturer for assistance.
- Remove and reinsert the CD to reinstall your product software.

#### Connect the Printer to Your Wireless Network

If you are unable to connect to your wireless network using the product CD and the Start Here sheet, you can use the control panel on your product. Before you start, make sure you know your network name (SSID) and password.

- 1. Press the Wi-Fi Setup button.
- Press OK to select Wi-Fi Setup Wizard. 2.
- 3. Press ▲ or ▼ to select the name of your wireless network, then press OK. Continue with step 6.

If you don't see your network name, select Other SSIDs, then press **OK**. You see this screen:



- Enter your network name (SSID).
  - Press the numeric keypad buttons repeatedly to scroll through characters (uppercase, lowercase, or numbers).
  - If your network name has uppercase (ABC) or lowercase (abc) letters, make sure you enter them correctly.
  - Press > to move the cursor.
  - Press 1 to enter symbols.
  - Press 

    to delete.
- 5. Press **OK** when you're finished entering your network name.
- If your network has security enabled, you see the password screen:

Enter Password

- Follow the instructions above to enter the password. If your password has uppercase or lowercase letters, make sure you enter them correctly.
- Press OK when you're finished entering your password.

When the printer is connected to your network, the WiFi light should be green, and not flashing. Make sure you install the software on every computer from which you want to print. When prompted during software setup, select The printer is already on my wireless network.

## The Product's WiFi Light Is On But You Cannot Print

Your router might not be assigning IP addresses automatically using DHCP. If it isn't, you will need to set the product's IP address manually. Make sure it is set correctly for your network.

#### Cannot Scan Over the Network

Make sure your computer is connected to the same network as your printer.

- If you cannot scan from the product's control panel, make sure you restarted your computer after installing the product software. Make sure EPSON Event Manager is not being blocked by your firewall or security software.
- If you are scanning a large document at high resolution, a communication error may occur. If the scan did not complete, lower the resolution.
- Check the Connection setting and test the connection using EPSON Scan Settings.
- If network communication was interrupted while starting EPSON Scan, exit EPSON Scan, and restart it after a few seconds. If EPSON Scan cannot restart, turn the product off and on, and then try again. Check the Timeout Setting in EPSON Scan Settings.

#### Print a Network Status Sheet

- Press **Æ** Menu.
- Press ▲ or ▼ to select Wi-Fi Settings, then press OK.
- Press ▲ or ▼ to select Print Wi-Fi Status Sheet, then press the Color ♦ Start button to print a network status sheet.

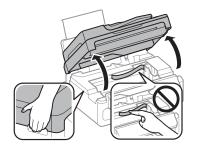
## **Printing and Copying Problems**

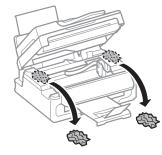
- Make sure the size of paper you loaded matches the paper size selected on the control panel or in your printer software.
- Make sure your original is placed properly (see page 6). If your original is on the scanner glass and the edges of your copy are cropped, move your original away from the edges slightly. Also, place the document flat against the scanner glass.
- Printing stops when an ink cartridge is expended. If a color cartridge is expended, you may be able to continue printing temporarily with black ink; see the online User's Guide for more information. If the black cartridge is expended, you must replace it to continue printing.
- Make sure your paper is loaded short edge first and is positioned against the right side with the edge guide against its left side. Don't load paper above the arrow mark on the edge guide.

### Paper Feeding Problems

- If paper doesn't feed, remove it from the sheet feeder. Flip through the stack to separate the sheets a little. Then reload the paper against the right side, and slide the left edge guide against the paper (but not too tightly).
- Don't load too many sheets at once. See your online *User's Guide* for information on paper loading limits. Don't load paper above the arrow mark on the edge guide.

- If paper has jammed, follow the steps on the LCD screen. If necessary, follow these steps:
  - 1. Lift the scanner unit.
  - 2. Carefully remove any paper trapped inside, including any torn pieces.

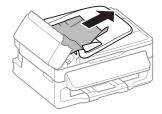




Caution: Do not touch the flat white cable inside the product.

- Lower the scanner unit.
- If documents don't feed correctly in the Automatic Document Feeder (ADF), make sure the paper is not bent, folded, or curled. If paper has jammed:
  - Open the ADF cover and remove any jammed paper.

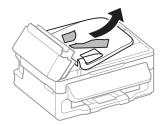




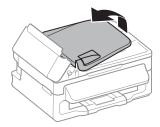
Caution: Do not try to remove the paper without opening the ADF cover or you could damage the mechanism.

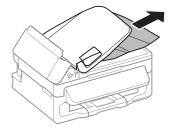
Open the ADF and remove all of the paper inside, including any torn pieces. Then close the ADF (but not the ADF cover).





3. Raise the ADF input tray and carefully remove the jammed paper.





4. Return the ADF input tray to its original position and close the ADF cover.

### Faxing Problems

- Make sure the recipient's fax machine is turned on and working.
- Make sure the LINE port on the product is connected to a telephone wall jack. Verify that the telephone wall jack works by connecting a phone to it.
- Make sure the Auto Answer feature is turned on to receive faxes automatically (see page 20).
- If your phone line includes voice mail answering services, calls or faxes may be inadvertently received by your voice mail service.
- If the line has static, press Fax, press Menu, press or v to select Fax Settings, press or v to select Communication. Then do the following in the Communication menu:
  - Press ▲ or ▼ to select ECM, and turn off the ECM setting.
  - Press ▲ or ▼ to select Fax Speed, and select Medium or Slow.
- If the product is connected to a DSL phone line, you must have a DSL filter connected to the phone jack. Contact your DSL provider for the filter.
- If you connected a telephone or answering machine, make sure it is connected to the EXT. port. Do not use a phone line splitter.
- If you connected an answering machine, set the product to pick up on a higher number of rings than the answering machine. See page 18.

## **Print Quality Problems**

- Make sure your paper is loaded printable side up (usually the whiter, brighter, or glossy side).
- For the best print quality, use EPSON papers (see page 4) and genuine EPSON ink cartridges (see page 23).
- Make sure the type of paper you loaded matches the paper type setting on the control panel or in your printer software (see page 12).

- If you notice light or dark bands across your printouts or they are too faint, run a nozzle check (see page 21) to see if the print head needs cleaning.
- If you notice jagged vertical lines, you may need to align the print head. See the online User's Guide for instructions.
- The ink cartridges may be low on ink. Check your cartridge levels (see page 22) and replace cartridges, if necessary (see page 24).
- Clean the scanner glass with a soft, dry, lint-free cloth (paper towels are not recommended), or use a small amount of glass cleaner on a soft cloth, if necessary. Do not spray glass cleaner directly on the glass.

## Where to Get Help

## Epson Technical Support

#### Internet Support

Visit **epson.com/support** (U.S.) or **epson.ca/support** (Canada) where you can download drivers, view manuals, get FAQs, or e-mail Epson.

#### Speak to a Support Representative

Before you call Epson for support, please have the following information ready:

- Product name (WF-2530)
- Product serial number (located on the back of the product and under the scanner)
- Proof of purchase (such as a store receipt) and date of purchase
- Computer configuration
- Description of the problem

Then call (562) 276-4382 (U.S.) or (905) 709-3839 (Canada), 6 AM to 8 PM, Pacific Time, Monday through Friday, and 7 AM to 4 PM, Pacific Time, Saturday.

Days and hours of support are subject to change without notice. Toll or long distance charges may apply.

## **Purchase Supplies and Accessories**

You can purchase genuine EPSON ink and paper at EPSON Supplies Central at www.epson.com/ink3 (U.S. sales) or www.epson.ca (Canadian sales). You can also purchase supplies from an EPSON authorized reseller. To find the nearest one, call 800-GO-EPSON (800-463-7766).

## Other Software Technical Support

ABBYY® FineReader® Phone: (408) 457-9777 www.abbyy.com support@abbyyusa.com

## **Notices**

## **Important Safety Instructions**

Before using your EPSON product, read and follow these safety instructions:

- Be sure to follow all warnings and instructions marked on the product.
- Use only the type of power source indicated on the product label.
- Use only the power cord that comes with the product. Use of another cord may cause fires or electric shock. Do not use the cord with any other equipment.
- Place the product near a wall outlet where the plug can be easily unplugged.
- If you won't be using the product for a long period, unplug the power cord from the electrical outlet.
- Always turn off the product using the  $\circlearrowleft$  power button, and wait until the  $\circlearrowleft$  power light stops flashing before unplugging the product or cutting off power to the electrical outlet.
- Avoid plugging the product into an outlet on the same circuit as a photocopier or air conditioning system that regularly switches on and off, or on an outlet controlled by a wall switch or timer.
- Do not let the power cord become damaged or frayed. Place it to avoid abrasions, cuts, fraying, crimping, and kinking. Do not place objects on top of it and do not allow it to be stepped on or run over. Be careful to keep the cord straight at each end.
- If you use an extension cord with the product, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the wall outlet's ampere rating.
- When connecting the product to a computer or other device with a cable, ensure the correct orientation of the connectors. Each connector has only one correct orientation. Inserting a connector in the wrong orientation may damage both devices connected by the cable.
- Place the product on a flat, stable surface that extends beyond its base in all directions. It will not operate properly if it is tilted or at an angle.
- Avoid locations that are subject to high temperature or humidity, rapid changes in temperature or humidity, shocks or vibrations, or dust or dirt.
- Do not place or store the product outdoors.
- Do not place the product near heat sources, strong light, or in direct sunlight.
- Keep the product away from potential sources of electromagnetic interference, such as loudspeakers or the base units of cordless phones.
- Leave enough space behind the product for the cable(s), above the product so that you can fully raise the document cover, and in front of the product for the paper to be fully ejected. Make sure the back of the product is at least 4 inches (10 cm) away from the wall.
- Do not block or cover openings in the product case or insert objects through the slots.

- Do not use aerosol products that contain flammable gases inside or around the product. Doing so may cause fire.
- Do not press too hard on the scanner glass when placing the originals.
- Do not open the scanner section while the product is copying, printing, scanning, or performing any other functions.
- Be careful not to trap your fingers when closing the document cover or scanner.
- Do not touch the flat white cable inside the product.
- Do not spill liquid on the product. Do not use the product near water. Do not use with wet hands.
- Unplug the product and refer servicing to qualified service personnel under the following conditions: if the power cord or plug is damaged; if liquid has entered the product; if the product has been dropped or the case damaged; if the product does not operate normally or exhibits a distinct change in performance.
- Never disassemble, modify, or attempt to repair any part of the product by yourself, except as specifically explained in the documentation. Do not adjust controls that are not covered by the operating instructions.
- When storing or transporting the product, do not tilt it, stand it on its side, or turn it upside down; otherwise ink may leak from the cartridges.

### LCD Screen Safety

- Use only a dry, soft cloth to clean the LCD screen. Do not use liquid or chemical cleansers.
- If the LCD screen is damaged, contact Epson. Do not touch or attempt to remove any broken pieces. If the liquid crystal solution gets on your hands, wash them thoroughly with soap and water. If the liquid crystal solution gets into your eyes, flush them immediately with water. If discomfort or vision problems remain after a thorough flushing, see a doctor immediately.

## Wireless Network Safety

To avoid adversely affecting the operation of the following equipment and causing an accident, do not use the product: near medical equipment in a medical facility; within 9 inches (22 cm) of a cardiac pacemaker; near automatically controlled devices, such as automatic doors or fire alarms.

## Ink Cartridge Safety

- Keep ink cartridges out of the reach of children.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If ink gets into your eyes, flush them immediately with water. If ink gets in your mouth, spit it out and see a doctor right away.
- Do not put your hand inside the product or touch any cartridges during printing.

- Do not try to move the print head by hand, or you may damage the product.
- Before transporting the product, make sure the print head is in the home (far right) position and the ink cartridges are in place.
- Install a new ink cartridge immediately after removing a used one. Leaving cartridges uninstalled can dry out the print head and may prevent the product from printing.
- Do not shake ink cartridges too vigorously or after opening their packages; this can cause them to leak.
- Be careful not to break the hooks on the side of the ink cartridge when you remove it from the package.
- Do not touch the green IC chip or the small window on the side of the cartridge. This may prevent normal operation.
- Remove the yellow tape from the cartridge before installing it; otherwise, print quality may decline or you may not be able to print.
- Do not remove or tear the label on the cartridge; this can cause leakage. Do not remove the transparent seal from the bottom of the cartridge; otherwise, the cartridge may become unusable.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the product. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area.
- Store ink cartridges with their labels facing upward. Do not store cartridges upside down.
- Do not disassemble or remodel an ink cartridge; otherwise, you may not be able to print normally.
- Use an ink cartridge before the date printed on its package.
- Store ink cartridges in a cool, dark place.
- You cannot use the cartridges that came with the product for replacement.
- Although the ink cartridges may contain recycled materials, this does not affect product function or performance.
- When printing in monochrome or grayscale, color inks instead of black ink may be used depending on the paper type or print quality settings. This is because a mixture of color inks is used to create black.

## Telephone Equipment Safety

When using telephone equipment, you should always follow basic safety precautions to reduce the risk of fire, electric shock, and personal injury, including the following:

- Avoid using a telephone during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use a telephone to report a gas leak in the vicinity of the leak.

## **Declaration of Conformity**

According to 47CFR, Part 2 and 15 for: Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

Epson America, Inc.

Located at: MS 3-13

> 3840 Kilroy Airport Way Long Beach, CA 90806 Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR \$2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson

Type of Product: Multifunction printer

Model: C471B Marketing Name: WF-2530

## FCC Compliance Statement

#### For United States Users

This equipment complies with Part 68 of the FCC rules and the requirements adopted by the Administrative Council for Terminal Attachments ("ACTA"). On the surface of this equipment is a label that contains, among other information, a product identifier in the format US:AAAEQ##TXXXX. If requested, this number must be provided to the telephone company.

Applicable certification jack Universal Service Order Codes ("USOC") for the equipment: RJ11C.

A plug and jack used to connect this equipment to the premises wiring and telephone network must comply with the applicable FCC Part 68 rules and requirements adopted by the ACTA. A compliant telephone cord and modular plug is provided with this product. It is designed to be connected to a compatible modular jack that is also compliant. See installation instructions for details.

The REN is used to determine the number of devices that may be connected to a telephone line. Excessive RENs on a telephone line may result in the devices not ringing in response to an incoming call. In most but not all areas, the sum of RENs should not exceed five (5.0). To be certain of the number of devices that may be connected to a line, as determined by the total RENs, contact the local telephone company. For products approved after July 23, 2001, the REN for this product is

part of the product identifier that has the format US:AAAEQ##TXXXX. The digits represented by ## are the REN without a decimal point (e.g., 03 is a REN of 0.3). For earlier products, the REN is separately shown on the label.

If this equipment causes harm to the telephone network, the telephone company will notify you in advance that temporary discontinuance of service may be required. But if advance notice isn't practical, the telephone company will notify the customer as soon as possible. Also, you will be advised of your right to file a complaint with the FCC if you believe it is necessary.

The telephone company may make changes in its facilities, equipment, operations or procedures that could affect the operation of the equipment. If this happens the telephone company will provide advance notice in order for you to make necessary modifications to maintain uninterrupted service.

If you have problems with this product and require technical or customer support, please visit www.epson.com for more information. This product is not intended to be repaired by the customer. If you experience trouble connecting this equipment to a telephone line, please contact:

Name: Epson America, Inc.

Address: 3840 Kilroy Airport Way, Long Beach, CA 90806 U.S.A.

Telephone: (562) 981-3840

If the equipment is causing harm to the telephone network, the telephone company may request that you disconnect the equipment until the problem is resolved.

This equipment may not be used on coin service provided by the telephone company. Connection to party line service is subject to state tariffs. Contact the state public utility commission, public service commission or corporation commission for information.

If your home has specially wired alarm equipment connected to the telephone line, ensure the installation of this equipment does not disable your alarm equipment. If you have questions about what will disable alarm equipment, consult your telephone company or a qualified installer.

The Telephone Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device, including fax machines, to send any message unless such message clearly contains in a margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent and an identification of the business or other entity, or other individual sending the message and the telephone number of the sending machine or such business, other entity, or individual. (The telephone number provided may not be a 900 number or any other number for which charges exceed local or long-distance transmission charges.)

In order to program this information into your fax machine, follow the instructions in "Entering Fax Header Information".

According to the FCC's electrical safety advisory, we recommend that you may install an AC surge arrestor in the AC outlet to which this equipment is connected. Telephone companies report that electrical surges, typically lightning transients, are very destructive to customer terminal equipment connected to AC power sources and that this is a major nationwide problem.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that

interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

#### WARNING

The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

#### For Canadian Users

1. This product meets the applicable Industry Canada technical specifications.

Le présent matériel est conforme aux spécifications techniques applicables d'Industrie Canada.

2. The Ringer Equivalence Number is an indication of the maximum number of devices allowed to be connected to a telephone interface. The termination on an interface may consist of any combination of devices subject only to the requirement that the sum of the RENs of all the devices does not exceed five.

L'indice d'équivalence de la sonnerie (IES) sert à indiquer le nombre maximal de terminaux qui peuvent être raccordés à une interface téléphonique. La terminaison d'une interface peut consister en une combinaison quelconque de dispositifs, à la seule condition que la somme d'indices d'équivalence de la sonnerie de tous les dispositifs n'excède pas 5.

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## **Epson America, Inc. Limited Warranty**

What Is Covered: Epson America, Inc. ("Epson") warrants to the original retail purchaser that the EPSON printer covered by this limited warranty statement, if purchased and operated only in the United States, Canada, or Puerto Rico, will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your EPSON printer prove defective during the warranty period, please call the EPSON Connection<sup>SM</sup> at (562) 276-4382 (U.S.) or (905) 709-3839 (Canada) for warranty repair instructions and return authorization. An EPSON service technician will provide telephone diagnostic service to determine whether the printer requires service. If service is needed, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in the United States, Canada, or Puerto Rico. Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit and returning it to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If Epson authorizes repair instead of exchange, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be repaired and sent back to you. You are responsible for packing the printer and for all costs to and from the EPSON authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson's option, may be another model of like kind and quality. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

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