



Service Dogs Declaration Form

| | This declaration form is applicable to all itinerary except flights to and from United States; | | |
|---|---|---|--|
| Route | for flights to and from the United States (including Guam and Hawaii), please follow the instructions on Ch | | |
| | Airlines' official website to fill out USDOT required form. | | |
| Type of Service | For trained service dogs such as guide dogs, hearing dogs, or medical assistance dogs which providing | | |
| Dogs | assistance to passengers with visual, hearing, or physical disability. | | |
| | China Airlines and Mandarin Airlines accept trained service dogs to accompany passenger with a disability at | | |
| Instructions | no charge on international operating flights. To ensure our service meets your need, please read the following | | |
| | information carefully. Passengers travelling with service dogs are advised to complete and submit this form to | | |
| | our branch office at least 48 hours before flight departure. After assessment, you will be notified the result in a | | |
| | timely manner. | | |
| Passenger Flight Information | | | |
| *Name on the passport: | | *Flight date (dd/mm/yyyy): / / | |
| *Contact number : | | *Flight number : | |
| *Email : | | *Confirmation number : | |
| *Itinerary : Departure Arrival | | | |
| Service Dogs Information (Dogs which providing assistance to passengers with visual, hearing, or physical disability) | | | |
| *Name of service dog: | | *Breed: | |
| *Rabies vaccine given date (dd/mm/yyyy) : / / | | *Rabies vaccine valid through (dd/mm/yyyy): / / | |
| *Type: Guide dogs Hearing dogs | | *Weight: | |
| Other (medical assistance) dogs | | | |

Notice and Declaration

- 1. China Airlines and Mandarin Airlines only accept service dogs on international operating flights, and this form is applicable to all itinerary except flights to and from United States.
- 2. A service dog is individually trained to do work or perform tasks for the benefit of a qualified individual with visual, hearing, or physical disability, and it must be trained to behave properly in public and follow instructions. Any other dogs which not meeting the qualification of service dog must travel as a pet and need to be transported as checked baggage with additional charge.
- 3. Passengers are obliged to meet the relevant animal transit and entry requirements and obtain all the necessary documents for service dogs.
- 4. The service dog must be vaccinated from rabies, has not been exposed to rabies, and is free of pests and diseases that would endanger people or public health.
- 5. The service dog must be harnessed, leashed, or tethered or stayed in the kennel at all times, and should be able to fit on the lap or within the foot space of the passenger on the aircraft, otherwise the passenger may be required to purchase an additional seat. If disruptive behavior of the service dog is observed at any point during the journey and isn't corrected or controlled, in the reasonable exercise of our discretion, China Airlines and Mandarin Airlines reserve the right to refuse carriage or to claim for any loss and damage caused by the service dog.
- 6. For safety reasons, passengers travelling with service dogs are not allowed to seat in the exit row.
- 7. To avoid improper sale of animals, China Airlines and Mandarin Airlines would only accept the applications for the same dog under the same passenger's booking record.
- 8. Please carry the service dog training certificate with you for verification.
- 9. Please be reminded that providing forged or false service dog training certificates constitutes fraud. To maintain cabin safety, boarding will be denied if such documents are verified as false.
- 10. The undersigned agrees to the privacy protection policy of China Airlines and Mandarin Airlines. The personal data provided in this form may only be used by China Airlines and Mandarin Airlines to process the application of service dog. China Airlines and Mandarin Airlines will not disclose your personal information to third parties unrelated to this application. Your personal data would be retained for the purpose of information collection, business related requirements and legal affairs. When destroying customer data, commercially reasonable and technically feasible measures will be taken in accordance

表單編號 F-SA011 版本 AC

| with relevant laws to ensure that the personal data cannot be restored or reproduced. | | | |
|---|---------|--|--|
| * I acknowledge that I have read and agree above | | | |
| * Signature of Passenger : | *Date : | | |

表單編號 F-SA011 版本 AC