




# Actions you can take to stop fraud

UK consumers are expected to have lost over £1bn to fraudsters in 2023.

Make one of your 2024 New Years resolutions to stop fraud. We have created a helpful checklist of actions you can take to stop fraud in 2024. Together, we won't let the fraudsters win.

Checklist 			
<b>1</b>	<b>Stop, Think, Check</b>	When asked for any personal information, take a minute to Stop, Think about why you are providing it and Check before you share that it is a legitimate request.	
<b>2</b>	<b>Be Fraud aware</b> Increase your fraud awareness	Visit our Security and Fraud page regularly for details of scams, guidance on what to look out for and further tips on how to keep safe: <a href="https://www.bankofirelanduk.com/help-and-support/security-and-fraud/">https://www.bankofirelanduk.com/help-and-support/security-and-fraud/</a> Follow us on X (former11J Twitter) @BankofirelandUK	
<b>3</b>	<b>Report suspicious communications</b> Reporting fraud will stop further attacks	<b>Text Messages</b>	
		<ul style="list-style-type: none"> <li>▶ Forward the text to 7726 (SPAM)</li> <li>▶ Send a screenshot of the text to <a href="mailto:365security@boi.com">365security@boi.com</a></li> <li>▶ Report it to Action Fraud: <a href="https://www.actionfraud.police.uk">https://www.actionfraud.police.uk</a> or call 0300 123 2040</li> </ul>	
		<b>Phone Calls</b>	
		<ul style="list-style-type: none"> <li>▶ Text the word "call" followed by the senders number to 7726</li> <li>▶ Report it to Action Fraud</li> </ul>	
		<b>Emails</b>	
		<ul style="list-style-type: none"> <li>▶ Forward all suspicious emails to <a href="mailto:report@phishing.gov.uk">report@phishing.gov.uk</a></li> <li>▶ Forward BOI UK Suspicious emails to <a href="mailto:365security@boi.com">365security@boi.com</a></li> <li>▶ Report it to Action Fraud</li> </ul>	
		<b>Social Media Fake Adverts and Goods</b>	
		<ul style="list-style-type: none"> <li>▶ Report Scam adverts to the Advertising Standards Authority: <a href="https://www.asa.org.uk">https://www.asa.org.uk</a></li> <li>▶ Report suspicious adverts or fake goods to the platform</li> <li>▶ Report the seller of fake goods to:               <ul style="list-style-type: none"> <li>▶ Action Fraud.</li> <li>▶ Crimestoppers: <a href="https://crimestoppers-uk.org">https://crimestoppers-uk.org</a> or call 0800555111</li> </ul> </li> </ul>	
<b>4</b>	<b>Talk to Family and Friends</b>	Ensure Family and friends know how to identify and report fraud. Understand that fraudsters may contact you pretending to be a friend or family member asking for an emergency transfer of funds so always contact friends and family directly on an existing number you hold for them.	