

Terms & Conditions (Disclaimers)

1. Based on an Feb 2016 Buyers Laboratory Inc. study commissioned by HP comparing the on-average performance of cartridges refilled by refill service providers compared to the on-average performance of Original HP ink cartridges (564XL Black, 564XL Cyan, 564XL Magenta, 564XL Yellow, 61XL Black, 61XL Color, 678 Black, 678 Color, 703 Black, 703 Color, 802 Black, 802 Color, 901XL Black, 901 Color) sold in Asia Pacific. Details: <https://keypointintelligence.com/media/1094/hpinkaprefill.pdf>
2. Nov 2018 SpencerLab Monochrome Reliability study, commissioned by HP, compared Original HP cartridges with seven brands of non-HP cartridges for HP LaserJet Pro 400 M401 and Pro P1102 printers, HP 80A and 88A cartridges. See www.spencerlab.com/reports/HPReliability-APJ-2018NB.pdf
3. Aug 2018 Market Strategies International study commissioned by HP. Results based on 343 surveys from HP ServiceOne Partners who have at least 6 months of experience servicing HP monochrome and/or Color LaserJet printers with HP Original cartridges and non-HP toner cartridges installed in the past 12 months. Study was conducted in 6 countries: CN, IN, ID, KR, TH, AU. See marketstrategies.com/hp/APJ-Technician2018.pdf
4. 80% of Original HP ink cartridges contain between 45-70% recycled content. 100% of Original HP toner cartridges contain between 5-45% post-consumer or post-industrial recycled content. Does not include toner bottles. See www.hp.com/go/recycledcontent for list.
5. See www.hp.com/sustainableimpact
6. An HP printing system consists of HP printer, paper and Original HP supply. Blue Angel DE-UZ 205 emissions criteria or earlier versions of criteria applicable when printing system launched
7. Dec 2017 WKI Blue Angel Indoor Air Quality compliance study commissioned by HP. The study tested 4 New Build Compatible toner cartridge brands sold as substitutes for HP LaserJet Pro MFP M425dn with cartridge 280A. The tests were carried out in compliance with Blue Angel labelling of office equipment in accordance with RAL-UZ-205. For details, <http://h20195.www2.hp.com/v2/GetDocument.aspx?docname=4AA7-1981ENW>
8. Dec 2017 WKI Blue Angel Indoor Air Quality compliance study commissioned by HP. The study tested 4 New Build Compatible toner cartridge brands sold as substitutes for HP LaserJet Pro MFP M425dn with cartridge 280A. The tests were carried out in compliance with Blue Angel labelling of office equipment in accordance with RAL-UZ-205. For details, <http://h20195.www2.hp.com/v2/GetDocument.aspx?docname=4AA7-1981ENW>
9. Dec 2017 WKI Blue Angel Indoor Air Quality compliance study commissioned by HP. The study tested 4 New Build Compatible toner cartridge brands sold as substitutes for HP LaserJet Pro MFP M425dn with cartridge 280A. The tests were carried out in compliance with Blue Angel labelling of office equipment in accordance with RAL-UZ-205. For details, <http://h20195.018>
10. Digital supply-chain tracking, hardware, and packaging security features vary locally by SKU