

# ***COMMUNITY INVESTMENT POLICY***

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***metro***

## ***Table of content***

1. Vision
  2. Scope
  3. Responsibilities
  4. Guidelines
  5. Contributions
  6. Eligibility requirements
  7. To apply
- 

### ***1. Vision***

Socioeconomic contribution is a priority for METRO in the context of its approach to corporate responsibility and this community investment policy represents a lever to bring our purpose to life - Nourish the health and well-being of our communities.

We wish to participate in reducing social inequalities, especially as they pertain to food and health, and are aiming to dedicate an amount equal to 1% of the average adjusted net earnings in the last three fiscal years.

We rely on the strength of our network of employees, merchants and pharmacists owners to contribute to the well-being of communities and generate sustainable benefits. Our presence in the community also shines through the commitment of our customers and suppliers who support local communities by participating in events and fundraisers when METRO puts its network of stores and pharmacies at the service of organizations that share our vision of support to the community.

### ***2. Scope***

The scope of this policy covers our food and pharmacy operations in Quebec, Ontario, and New Brunswick, including corporate and franchised stores, production centres, distribution centres and administrative offices.

With the implementation of this policy, we also wish to support our affiliated merchants and our partners who operate under the Metro and Première Moisson banners respectively, as well as the pharmacists owners affiliated to the Jean Coutu and Brunet networks, in their community initiatives.

This policy will be reviewed every three years to ensure that it reflects the social needs of the communities on which METRO can have the greatest impact and to validate its alignment with our corporate responsibility strategic orientations.

### ***3. Responsibilities***

The management of donations, corporate sponsorships, and the involvement of METRO employees, as well as the annual reporting of socioeconomic contributions, is the responsibility of the Vice President, Public Affairs and Communications and of corporate and divisionary committees.

## **4. Leading principles**

The leading principles apply to METRO's contributions and guide our community investment choices.

### **4.1 Proximity to the community**

Local involvement is the foundation of METRO's community investment. Because of the privileged relationship our teams have with the communities they serve, we can support projects, organizations or structuring initiatives that are in line with their needs.

To this end, store managers and pharmacists owners in Quebec, Ontario and New Brunswick allocate donations in their communities.

### **4.2 Food Security**

The nature of our food business inevitably results in waste, despite ever more effective systems to minimize unsold products. It is important for us that, above all, this food is redistributed and consumed by people who need it.

Our One more bite program allows us to give our partners, Second Harvest and Feed Ontario in Ontario and Food Banks of Québec, unsold quality products collected in our stores in Quebec and Ontario. This is METRO's flagship initiative in the fight against food waste.

### **4.2 Healthy living**

Our Pharmacy Division plays an active role in public health. Pharmacists are front-line health professionals and are among the most accessible health professionals. They advise the public on the adoption of healthy lifestyles and prevention methods to improve health and prevent disease.

METRO's involvement in the health sector allows to support education, research, prevention, and health care in order to empower members of the communities it serves to live healthy.

### **4.3 Community relations**

METRO supports organizations whose mission is to ensure the well-being of the population. To demonstrate its commitment to the community, METRO sometimes makes its networks of food stores and pharmacies available to organizations to raise funds.

Such an initiative can be taken at the regional, provincial, or national level to support a major cause that is relevant to the communities where our food stores and the pharmacies of our networks are present.

## **5. Contributions**

### **5.1 Types of contributions**

METRO supports communities through various types of contributions:

- Financial donations  
We provide financial support to local and national partners that meet the criteria outlined in our community investment leading principles.
- Volunteerism  
We foster a culture that encourages employees to volunteer their time during work hours and use

their skills to help build stronger communities. In this way, we contribute to a collective effort while fostering a strong sense of pride among employees.

- Product donations

We donate products to local and national partners that meet the criteria outlined in our community investment leading principles.

## 5.2 Preferred Sectors

METRO is committed to the community and provides food assistance in addition to supporting health-related organizations.

METRO may occasionally consider requests from organizations in other sectors.

## 5.3 Emergency relief

METRO provides emergency support in the event of natural and man-made disasters or crises to offer immediate support to the victims of these events.

## 6. *Eligibility requirements*

All contribution requests must meet the following criteria:

- Be from a non-profit organization that is recognized as a registered charity with the Canada Revenue Agency.
- Not to be used to cover a deficit or to support an individual's benefit.
- Be supported by a complete file that demonstrates the contributions of the project or organization to the improvement of the life quality of the community.
- Be sent to METRO eight to twelve weeks before the expected response.

## 7. *To apply*

All requests for contributions must be made using the online form available on the METRO website.

METRO will not consider applications submitted by e-mail, mail, or fax.

The online form is available at <https://corpo.metro.ca/en/corporate-social-responsibility/donation-request-form.html>

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