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MCAFEE® SAAS ENDPOINT PROTECTION ADVANCED APPLICATION

INFORMATION ABOUT THE SERVICE

Your plan is for a McAfee® Saas Endpoint Protection Advanced application which is available through the Telstra Apps Marketplace. You need to take up a licence for each user of the application.

Telstra Apps Marketplace

The Telstra Apps Marketplace is a web-based marketplace that enables you to purchase and manage various software applications that we make available from time to time.

You need an internet connection to access the Telstra Apps Marketplace. To start using the Telstra Apps Marketplace, visit **marketplace.telstra.com** and create an account.

You may need to meet minimum system requirements to use certain applications available on the marketplace, which will be set out on **telstra.com/marketplacesupport** and Our Customer Terms.

You're responsible for ensuring that you meet these requirements.

Minimum term

12 months.

You can add additional users at any time, and if you do, the term for each additional user will end at the same time as your initial application term.

What's included

You can choose a McAfee SaaS Endpoint Protection Advanced service if you want to secure your desktop and servers. Your application includes the features listed in the table below.

Feature	McAfee SaaS Endpoint Protection Advanced
McAfee Security Centre	✔
Anti-Virus	✔
Anti-Spyware	✔
Endpoint Firewall	✔
McAfee Site Advisor®	✔
Web filtering	✔

More information about the available features is below:

McAfee Security Centre – provides centralised visibility through an online management console.

Anti-Virus – provides you with monitoring, detection, management and outbreak notification of known viruses, trojans and worms and other malware and the transmission of outbound data to phishing-related websites that are known by the software on your computers or servers. Once notified of the malware, you can choose to clean or delete the infected file.

Anti-Spyware – provides you with monitoring detection, management and outbreak notification of known software on your computers or servers. Once notified of the spyware, you can choose to clean or delete the infected file.

Endpoint Firewall – sets up firewalls to create a barrier between your data and potential instructions.

McAfee SiteAdvisor® – McAfee Site Advisor display information about websites to help safeguard users against web-based threats. Users can view website safety rating and safety reports as they browse and search.

Web Filtering – allows administrators to control access to websites based on safety rating,content category or specific urls.

INFORMATION ABOUT PRICING

Your minimum monthly charge

Number of users	Monthly charge per user	Minimum total cost over 12 months per user
1 to 25	$4.15	$49.80
26 to 50	$3.90	$46.80
51 to 100	$3.65	$43.80
101 to 250	$3.25	$39
251 to 500	$2.80	$33.60
501+	$2.40	$28.80

Early Termination Charge

If your plan or an individual user licence is cancelled before your minimum term has ended, you'll need to pay us an Early Termination Charge (**ETC**) for each user licence cancelled. The ETC is calculated as 65% of the monthly charge multiplied by the number of user licences cancelled multiplied by the number of remaining months in your plan term, plus the set up charge (if there is one).

OTHER INFORMATION

Manage your service online

You can manage your Telstra Apps Marketplace applications online at **marketplace.telstra.com**

Billing

The figures in this Critical Information Summary are for a full billing cycle but your first bill may include pro rata charges for part of the month if you started or changed your plan part way through a billing period.

To opt into receiving paperless billing, visit **telstra.com/emailbill** to request an email bill and/or set up direct debit. For more information on other bill payment options, go to **telstra.com/billpay**

We're here to help

You'll find more information at **marketplace.telstra.com**

If you have questions about your bill, need technical or account support, please call the Marketplace team on 1800 878 483 or 1800 808 981 (TTY).

Complaints or disputes
If you need to make a complaint you can:
• call 13 2000 and say "complaint"
• call your Account Representative if you have one
• visit **telstra.com/business/complaints**

Further investigation
If we can't resolve your complaint to your satisfaction, you can contact the Telecommunications Industry Ombudsman by phone on 1800 062 058. For full contact information go online at **tio.com.au/about-us/contact-us**

This is a summary only – the full legal terms for this plan are available at **telstra.com.au/customer-terms**

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